ALEXANDER SCOTT
Network Support Engineer III

✉ support@qwikresume.com
📞 (123) 456 7899
📍 Los Angeles
🌐 www.qwikresume.com

SKILLS

Provided support to IT hardware

software networks

Network Capacity Planning

Network Policy Implementation

Incident Response

INTERESTS

🔧 DIY Projects
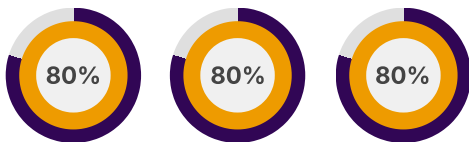✂ Crafting
⭕ Meditation
🏛 History

STRENGTHS

🍃 Humility
💡 Innovation
👁 Insightfulness
☑ Integrity

LANGUAGES

80% English
80% German
80% Russian

ACHIEVEMENTS

⭐ Reduced network downtime by 30% through proactive monitoring and timely issue resolution.

⭐ Successfully migrated legacy systems to a new network infrastructure, enhancing performance and security.

PROFESSIONAL SUMMARY

Essentially a problem-solver and a team player who aims at contributing passion and skills in an exigent and dynamic corporate environment that allows an opportunity for growth whilst also achieving the organizational goals.

WORK EXPERIENCE

Network Support Engineer III
Maple Leaf Consulting

📅 May / 2022-Ongoing
📍 Toronto, ON

1. Configured and maintaining Cisco 7200, 4400, 5000 and 6500 platforms.
2. Troubleshoot connectivity issues involving VLAN's, OSPF, QoS etc.
3. Supported, monitored and managed the IP network.
4. Performance monitored of various applications and web servers to maintain quality of service and network stability.
5. Maintained core switches, creating VLAN's and configuring VTP.
6. Designed IP Addressing schemes, VLAN tables and Switch port assignments, Trunking and Ether-channel implementation.
7. Gained hands on experience with VLSM, STP, VTP, VLAN Trunking.

Network Support Engineer
Summit Peak Industries

📅 May / 2020-May / 2022
📍 Denver, CO

1. Work in depth with F5 Load balancers to design and troubleshoot VIP assignments, configuration of pools, Snat maps, and custom iRules.
2. Plan, design, implement and support Riverbed WAN Acceleration and F5 Load Balancing infrastructure.
3. Solved complex issues involving a variety of different customer networks consisting of, but not limited to, Cisco routers and switches, Cisco PIX firewalls, extensive exposure to F5 BIGIP Load Balancers (GTM and LTMs), and Netscaler Load Balancers.
4. Heavy experience both in design and break/fix of the F5 product line.
5. Would receive requirements from the Technical Account Managers and design a solution for our managed service customers.
6. Our team designed, implemented, and maintained networks, as well as, facilitate our nightly change window.

EDUCATION

Bachelor of Science in Information Technology
University of Technology

📅 May / 2018 - May / 2020
📍 Chicago, IL

Focused on network engineering, security protocols, and systems management.