

# **NOAH WILLIAMS** Assistant Night Clerk

(123) 456 7899

Los Angeles

www.qwikresume.com



Strong Customer Service Skills

8 Safety Awareness

Sales Skills

Attention To Detail

Basic Computer Skills

Record Keeping

## INTERESTS

DIY Projects

**%** Crafting

O Meditation

iii History

## STRENGTHS









#### LANGUAGES







English

Italian

Russian



Successfully managed overnight operations for a facility with over 300 residents, ensuring safety and satisfaction.

## PROFESSIONAL SUMMARY

Enthusiastic Assistant Night Clerk with two years of hands-on experience in front desk operations and quest services. Adept at managing customer inquiries, ensuring safety protocols, and facilitating smooth check-ins. Proven ability to maintain a secure and welcoming environment while handling overnight tasks efficiently to boost guest satisfaction.

#### WORK EXPERIENCE

#### Assistant Night Clerk

Seaside Innovations

May/2024-Ongoing

耳 Santa Monica, CA

- 1. Assisted faculty and residents in addressing inquiries and concerns.
- 2. Ensured a safe environment for up to 300 residents through vigilant monitoring.
- 3. Resolved emergency situations promptly and effectively.
- 4. Maintained accurate records and collected necessary invoices.
- 5. Supported community events and engagement initiatives.
- 6. Oversaw building safety protocols during duty rotations.
- 7. Collaborated with campus security for enhanced safety measures.

#### Night Clerk

Summit Peak Industries

May / 2023-May / 2024

**耳** Denver, CO

- 1. Provided exemplary guest services and managed check-ins for a highvolume facility.
- 2. Coordinated operations for a 150-room establishment, ensuring peak efficiency.
- 3. Handled overnight customer service and front desk operations independently.
- 4. Managed daily paperwork and inventory, ensuring accurate stock levels.
- 5. Maintained a secure environment through collaboration with security
- 6. Recognized for exceptional performance and multitasking abilities by management.

## EDUCATION

Associate of Applied Science in Hospitality Management

May/ m 2022

May / 2023

**耳** Denver, CO

City College

Focused on guest services, front desk operations, and hospitality management principles.

