Nike Athlete II

ROBERT SMITH

Phone: (123) 456 78 99
Email: info@qwikresume.com
Website: www.qwikresume.com
LinkedIn: linkedin.com/qwikresume
Address: 1737 Marshville Road, Alabama.

Objective

Compassionate and loving mother of two, kids are inspiration, open a dance studio within the next five years.

Skills

Social Networking, Money Handling, Communications.

Work Experience

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NIKE - June 2016 – 2020

- Maintained and enhanced customer satisfaction.
- Aided with multiple department tasks to settle and resolve all issues at hand to correct as well as improve customer satisfaction efficiency.
- Helped develop the Nike community that brought consumers closer to understanding the goals of the Nike team initiative to developing athletes.
- Played an essential role in increased units per transaction per customer by suggesting new merchandise or alternative merchandise.
- Created a friendly and memorable experience for guests by providing prompt and accurate delivery of menu items.
- Ensured customer satisfaction and promoted the companys high-level services standards at all times.
- Resolved customer issues promptly by listening and finding creative solutions to rectify the situation to ensure customer satisfaction.

Nike Athlete

NIKE - 2014 – 2016

- Shoe sales and back of house athlete.
- Needed to know all of the shoes and what went into them.
- As well as having a clean and organized back of house.
- Need to make sure i knew what was in the store as well as what was online that we could ship to the consumer.
- I got to meet people from all over who would come on vacation or for sports.
- Skills Used I need quick thinking, problem solving, good communication skills and knowledge of all the product.
- Also needed computer skills to look up product as well as knowledge that went along with the product..

Education

Bachelor of Business Administration in Sports Management and Entrepreneurship - (Western Oregon University - Monmouth, OR)

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