

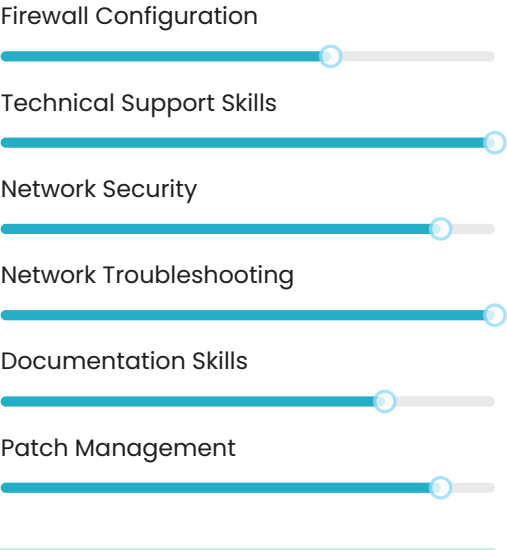


ISABELLA CLARK

NOC Engineer Assistant

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SKILLS



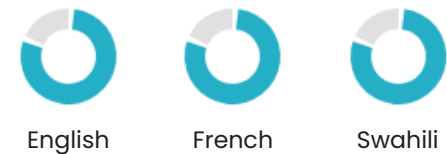
INTERESTS

- DIY Projects Crafting
- Meditation History

STRENGTHS

- Humility Innovation
- Insightfulness Integrity

LANGUAGES



ACHIEVEMENTS

- Reduced incident response time by 30% through effective monitoring and troubleshooting.
- Successfully managed network outages, restoring services with minimal downtime.

PROFESSIONAL SUMMARY

Proactive NOC Engineer Assistant with 2 years of experience in network monitoring and incident management. Skilled in troubleshooting network issues and ensuring system stability through effective use of diagnostic tools. Passionate about delivering high-quality support and enhancing network performance to meet organizational goals.

WORK EXPERIENCE

- NOC Engineer Assistant** Apr / 2024-Ongoing
Seaside Innovations Santa Monica, CA
- Managed network devices including routers, switches, and firewalls.
 - Act as a subject matter expert for hub networks, ensuring operational efficiency and reliability.
 - Deploy, test, and maintain monitoring tools and processes to enhance network oversight.
 - Develop and adjust SQL-based filters for network monitoring tools to optimize performance.
 - Ensured compliance with security policies and best practices.
 - Manage incidents and outages across multiple departments, ensuring timely resolution and communication.
 - Maintain and monitor hundreds of servers and network devices to uphold system integrity.

- Asst. NOC Engineer** Apr / 2023-Apr / 2024
Summit Peak Industries Denver, CO
- Develop troubleshooting procedures that lead to quick resolutions for network issues and equipment failures.
 - Communicate effectively with team members to relay problems and potential solutions.
 - Demonstrate advanced troubleshooting skills in a multi-platform environment.
 - Configure routers and switches (Cisco and Lucent) to meet network specifications.
 - Implement VLANs and Spanning-tree configurations as necessary for network optimization.
 - Document network problems and resolutions accurately to maintain thorough records.

EDUCATION

- Associate of Applied Science in Information Technology** Apr / 2022 - Apr / 2023
Pittsburgh Technical College Denver, CO
- Focused on network administration and support, covering essential IT skills and practical applications.