

### **EVELYN WHITE** Office Services Technician

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## **PROFESSIONAL SUMMARY**

Highly skilled Office Services Technician with a decade of experience in optimizing administrative operations and enhancing office functionality. Expert in managing workflows, maintaining records, and fostering effective communication across teams. Focused on implementing efficient processes to drive productivity and create a collaborative work environment.

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### Office Services Technician

Mar / 2019-OngoingDenver, CO

- WidgetWorks Inc.
- 1. Streamlined administrative operations, enhancing workflow efficiency and accuracy in record-keeping.
- 2. Coordinated the delivery and management of health records, ensuring compliance with documentation standards.
- 3. Managed incoming communication, facilitating timely responses and appropriate message delivery.
- Processed service requests for pharmacy and laboratory needs, improving operational response times.
- 5. Organized clinical documentation, ensuring accurate filing within patient health records.
- 6. Maintained logs and tracking systems in line with medical service policies.
- 7. Collected and reported key performance data to support operational improvements.

### Office Technician

#### Lakeside Apparel Co

🛗 Mar/2015-Mar/2019

🖡 Chicago, IL

- 1. Oversaw daily student attendance, ensuring accurate record-keeping and accountability.
- 2. Facilitated student registration and transfers, streamlining administrative processes.
- 3. Provided parents with essential information regarding attendance and academic progress.
- 4. Managed incoming phone inquiries, ensuring prompt and accurate communication.
- 5. Executed office opening and closing procedures, maintaining a professional environment.
- 6. Performed various administrative tasks, including filing, memo preparation, and correspondence.

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Associate of Applied Science in Office Management Mar / Mar / Mar / 2012 2015

Portland, OR

#### Springfield Community College

Focused on administrative skills, office procedures, and management principles.

# SKILLS

Technical Support



- implementation of streamlined filing systems.
- Reduced supply costs by 15% by negotiating better vendor contracts.