WILLIAM PEREZ

Operating Partner

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PROFESSIONAL SUMMARY

Accomplished Operating Partner with a decade of expertise in enhancing operational frameworks to optimize profitability in the hospitality industry. Demonstrated success in strategic planning, team leadership, and driving customer satisfaction initiatives. Passionate about cultivating high-performance teams and implementing innovative solutions that foster growth and excellence.

WORK EXPERIENCE

Operating Partner

m Feb / 2018-Ongoing

Seaside Innovations

■ Santa Monica, CA

- 1. Selected to open multiple locations, overseeing hiring, training, and development of staff.
- 2. Promoted from server to in-store trainer and national trainer within 6 months, demonstrating rapid career growth.
- 3. Transitioned to manager after supporting the opening of two locations, enhancing operational performance.
- 4. Elevated to Operating Partner in 2006, leading operational strategies for multiple stores.
- 5. Utilized innovative marketing campaigns to achieve record-breaking first-week sales for new locations.
- 6. Served as the training store manager in the Central Valley Market, successfully promoting managers to Operating Partner
- 7. Recognized for exceptional work ethic and commitment to exceeding operational goals.

Operating Partner

m Feb / 2015-Feb / 2018

Crescent Moon Design

- Portland, OR
- 1. Technical and Artistic Production for Live Events (US & Latin America) Managed technical production and stage management for high-profile events, ensuring seamless execution.
- 2. Clients Include: Live Nation, T4F, Demi Lovato, Black Sabbath, Madonna, Roger Waters.
- 3. Planned and organized events catering to 15-300 attendees daily, ensuring client satisfaction.
- 4. Managed invoicing and accounts payable for vendors, maintaining financial accuracy.
- 5. Contributed to a \$500 million private equity fund, focusing on investments in consumer and sports segments.
- 6. Assisted in due diligence and operational planning for strategic investments.

EDUCATION

Bachelor of Science in Business Administration

m Feb / 2012-Feb / 2015

University of California, Los Angeles

¥ Seattle, WA

Focused on operational management and strategic planning principles.

SKILLS

Proficient In Microsoft Office Suite

Apple Operating Systems

Adobe Creative Suite

Innovation Strategy

ACHIEVEMENTS

Increased first-week sales by 30% through effective marketing strategies during new store openings.

Successfully promoted 5 managers to Operating Partner roles within 3 years, enhancing leadership capabilities.

Streamlined operations leading to a 20% reduction in costs while maintaining service quality.