



CHARLOTTE HARRIS

Operations Controller

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📍 Los Angeles

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PROFESSIONAL SUMMARY

Accomplished Operations Controller with a decade of extensive experience in financial management and operational strategy. Proven expertise in optimizing budgets, enhancing cash flow, and driving process improvements that elevate overall performance. Committed to leveraging analytical insights to foster organizational growth and operational excellence while promoting a culture of collaboration and accountability.



WORK EXPERIENCE

Operations Controller

Pineapple Enterprises

📅 Apr / 2018-Ongoing

📍 Santa Monica, CA

1. Achieved annual savings exceeding \$2M by spearheading a cost reduction initiative that enhanced supply chain efficiency.
2. Enhanced Operational Finance and Accounting functions by collaborating with management to drive performance and optimize cash flow.
3. Revitalized underperforming Leasing business unit, achieving double-digit growth and profitability targets.
4. Managed accounting integration for large acquisitions, ensuring seamless transitions and operational alignment.
5. Conducted in-depth analysis of underperforming branches, leading to strategic customer divestitures that saved over \$1M annually.
6. Focused organizational efforts on innovative pricing strategies, technology adoption, and market expansion to enhance customer experience.
7. Transformed Regional Controllers into strategic partners with Operational VP teams, aligning objectives for improved performance.

Operations Controller

Silver Lake Enterprises

📅 Apr / 2015-Apr / 2018

📍 Seattle, WA

1. Oversaw daily operations for airline services, managing arrival and departure logistics for over 20 flights daily.
2. Conducted financial statement reporting and variance analysis for the Stephenville facility, improving forecasting accuracy.
3. Expanded sales initiatives and coordinated private air charter services to boost revenue streams.
4. Trained and mentored new staff members, enhancing team capabilities and service delivery.



EDUCATION

Bachelor of Science in Finance

University of Illinois

📅 Apr / 2012-Apr / 2015

📍 Portland, OR

Focused on financial management, investment analysis, and corporate finance.



SKILLS

Cross-functional Team Leadership

Forecasting

Process Mapping

Variance Analysis

Process Improvement



INTERESTS



Scuba Diving



E-sports



Reading Fiction



Puzzle Solving



STRENGTHS



Stewardship



Teamwork



Tenacity



Vision



LANGUAGES



English



German



Spanish



ACHIEVEMENTS



Achieved a 15% reduction in operational costs through strategic budget management and process optimization.



Implemented a new financial reporting system, enhancing accuracy and reducing reporting time by 30%.