JAMES CLARK

Optical Assistant

www.qwikresume.com

PROFESSIONAL SUMMARY

Detail-oriented Optical Assistant with a solid background in assisting optometrists and managing patient care. Skilled in performing preliminary eye tests, maintaining inventory, and educating patients on eyewear options. Excellent communication skills and a passion for helping others achieve optimal vision. Proven ability to work effectively in fast-paced environments while ensuring high-quality service.



WORK EXPERIENCE

Optical Assistant

math Apr / 2024-Ongoing

Blue Sky Innovations

Thicago, IL

- 1. Handled customer transactions, including accurate ringing and processing of payments.
- 2. Scheduled appointments for eye exams and contact lens fittings, ensuring optimal patient flow.
- 3. Administered pre-screening tests to assist optometrists before examinations.
- 4. Managed the adjustment, repair, and dispensing of eyewear for patients.
- 5. Maintained inventory of optical supplies and office materials to support operations.
- 6. Verified patient insurance information and communicated prescription details with doctors.
- 7. Ensured compliance with standard operating procedures to optimize service efficiency.

Optical Assistant

Lakeside Apparel Co

Thicago, IL

- 1. Greeted patients and prepared examination paperwork promptly.
- 2. Responded to phone inquiries and scheduled appointments efficiently.
- 3. Assisted the optometrist with necessary documentation and patient information.
- 4. Organized and maintained patient files in an orderly manner.
- 5. Facilitated sales of eyeglasses and contact lenses, providing product knowledge as needed.

EDUCATION

Associate of Applied Science in Optics

Apr / _Apr / 2023

City College of New York

∓ Toronto, ON

Completed coursework in optical theory, patient care, and lens technology.



SKILLS

Excellent Communication Skills

Sales Skills

Technical Proficiency

Order Processing

Scheduling Appointments

INTERESTS

Cooking

👺 Blogging

🔥 Star Gazing

Sports

STRENGTHS

£ Stability

🕰 Fairness

Creativity

LANGUAGES



0



English

Spanish

Swahili

ACHIEVEMENTS

- Increased patient satisfaction scores by 15% through improved service delivery.
- Streamlined patient check-in process, reducing wait times by 20%.