

# SOPHIA BROWN Optical Technician

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### 🔼 PROFESSIONAL SUMMARY

Dedicated Optical Technician with 5 years of experience in interpreting prescriptions, measuring ocular parameters, and providing exceptional patient care. Committed to enhancing patient satisfaction and optimizing optical services.

## WORK EXPERIENCE

Jr. Optical Technician

## Jan / 2021-Ongoing

**Quantum Solutions LLC** 

- Phoenix, AZ
- 1. Interpreted prescriptions from ophthalmologists and optometrists to ensure accurate lens fitting.
- 2. Collected precise eye measurements, including corneal curvature and pupil distance.
- Assisted patients in selecting appropriate eyewear, including lenses and coatings.
- 4. Communicated with insurance providers to resolve claims and verify patient eligibility.
- 5. Utilized lensometers to verify prescriptions and ensure proper lens mounting.
- 6. Educated patients on the care and maintenance of eyeglasses and contact lenses.
- Managed inventory and tracked orders to maintain optimal stock levels.

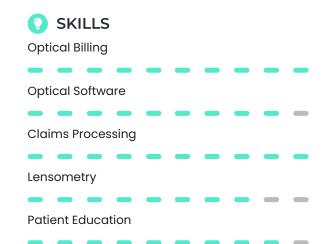
#### **Optical Technician**

🛗 Jan / 2020-Jan / 2021

#### Crescent Moon Design

Fortland, OR

- 1. Handled patient appointments, ensuring efficient scheduling and follow-up.
- 2. Provided exceptional customer service, assisting patients with inquiries and concerns.
- 3. Performed preliminary tests, including intraocular pressure checks and visual field assessments.
- 4. Processed payments and managed billing paperwork accurately.
- 5. Checked lenses and frames for accuracy against prescriptions and stocked inventory.





Podcasts

🗐 Language Learning

Dancing



## STRENGTHS

Intuition

Leadership

Listening

Mentorship

## LANGUAGES

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English

Spanish

Indonesian

## EDUCATION

Associate of Applied Science in Optics

# Jan / 2019-Jan / 2020

Community College of Philadelphia

**耳** Santa Monica, CA

Completed coursework in optical theory, lens design, and patient care techniques.

## ACHIEVEMENTS

Increased patient satisfaction scores by 20% through improved service delivery.

Successfully reduced claim denials by 30% through meticulous documentation.