



SOPHIA BROWN

Optical Technician

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Los Angeles

www.qwikresume.com

PROFESSIONAL SUMMARY

Dedicated Optical Technician with 5 years of experience in interpreting prescriptions, measuring ocular parameters, and providing exceptional patient care. Committed to enhancing patient satisfaction and optimizing optical services.

WORK EXPERIENCE

Jr. Optical Technician

Jan / 2021–Ongoing

Quantum Solutions LLC

Phoenix, AZ

1. Interpreted prescriptions from ophthalmologists and optometrists to ensure accurate lens fitting.
2. Collected precise eye measurements, including corneal curvature and pupil distance.
3. Assisted patients in selecting appropriate eyewear, including lenses and coatings.
4. Communicated with insurance providers to resolve claims and verify patient eligibility.
5. Utilized lensometers to verify prescriptions and ensure proper lens mounting.
6. Educated patients on the care and maintenance of eyeglasses and contact lenses.
7. Managed inventory and tracked orders to maintain optimal stock levels.

Optical Technician

Jan / 2020–Jan / 2021

Crescent Moon Design

Portland, OR

1. Handled patient appointments, ensuring efficient scheduling and follow-up.
2. Provided exceptional customer service, assisting patients with inquiries and concerns.
3. Performed preliminary tests, including intraocular pressure checks and visual field assessments.
4. Processed payments and managed billing paperwork accurately.
5. Checked lenses and frames for accuracy against prescriptions and stocked inventory.

EDUCATION

Associate of Applied Science in Optics

Jan / 2019–Jan / 2020

Community College of Philadelphia

Santa Monica, CA

Completed coursework in optical theory, lens design, and patient care techniques.

SKILLS

Optical Billing

Optical Software

Claims Processing

Lensometry

Patient Education

INTERESTS

Podcasts

Language Learning

Dancing

Cycling

STRENGTHS

Intuition

Leadership

Listening

Mentorship

LANGUAGES



English



Spanish



Indonesian

ACHIEVEMENTS

Increased patient satisfaction scores by 20% through improved service delivery.

Successfully reduced claim denials by 30% through meticulous documentation.