OLIVIA SMITH

Oracle Functional Consultant

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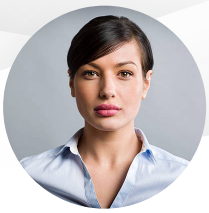

PROFESSIONAL SUMMARY

Dedicated Oracle Functional Consultant with 5 years of experience in ERP implementations and support. Proven expertise in gathering business requirements, conducting gap analysis, and configuring Oracle E-Business Suite modules. Adept at enhancing system functionalities to optimize supply chain processes and improve operational efficiency.

WORK EXPERIENCE

Oracle Functional Consultant

Jan / 2021-Ongoing

Pineapple Enterprises

Santa Monica, CA

1. Facilitated requirements gathering sessions with stakeholders to define business needs and document functional specifications.
2. Configured and customized Oracle E-Business Suite modules to align with business processes and compliance requirements.
3. Conducted gap analysis to identify discrepancies between current system capabilities and business requirements.
4. Developed and executed functional test plans to ensure software quality and adherence to specifications.
5. Provided post-implementation support, troubleshooting issues, and optimizing system performance.
6. Collaborated with cross-functional teams to enhance supply chain workflows and improve data accuracy.
7. Generated detailed documentation for system configurations, processes, and user training materials.

Oracle Functional Consultant

Jan / 2020-Jan / 2021

Silver Lake Enterprises

Seattle, WA

1. Order Supply Chain Upgrade to R12: Gathered business requirements, performed gap analysis, and configured modules while training end users and providing production support.
2. Involved in the upgrade from 11i to R12 across various modules, working closely with business users and the support team.
3. Executed functional testing to validate standard and customized processes and reports post-upgrade.
4. Led Oracle ASCP module implementation, collaborating with Demand, Supply, and Distribution Managers to understand and enhance planning processes.
5. Set up ASCP configurations, including instance and plans, executed test scenarios, and facilitated CRPs and UATs.

EDUCATION

Bachelor of Science in Information Technology

Jan / 2019-Jan / 2020

Tech University

Denver, CO

Focused on systems analysis and design, with coursework in ERP systems and supply chain management.

SKILLS

Oracle Ebs Implementation 7

Business Process Analysis 8

Requirements Gathering 10

Functional Specifications 7

ACHIEVEMENTS

- Successfully led a major upgrade from Oracle 11i to R12, enhancing system performance and user satisfaction.
- Streamlined supply chain processes through effective configuration of Oracle ASCP, resulting in a 20% increase in operational efficiency.