# BENJAMIN LEE

# Package Delivery Driver II





### **PROFESSIONAL SUMMARY**

Dedicated Package Delivery Driver with 5 years of proven experience in efficient and safe package transportation. Skilled in route optimization, regulatory compliance, and exceptional customer service. Committed to maintaining high safety standards while ensuring timely deliveries and fostering positive client relationships. Eager to contribute to team success in a dynamic logistics environment.

#### WORK EXPERIENCE

#### Package Delivery Driver II

耳 Santa Monica, CA

Seaside Innovations

- 1. Transported packages efficiently across designated routes while adhering to safety regulations.
- 2. Conducted pre-trip inspections and maintained vehicle upkeep to ensure operational readiness.
- 3. Utilized handheld devices to track deliveries and communicate with the dispatch team.
- 4. Followed DOT regulations to ensure compliance and safety during all deliveries.
- 5. Engaged with customers to provide updates and ensure satisfaction with delivery services.
- 6. Executed timely pick-ups and drop-offs of packages, maximizing route efficiency.
- 7. Documented all delivery logs and incidents accurately for record-keeping.

## Package Delivery Driver

m Jun / 2020-Jun / 2022

**耳** Seattle, WA

Silver Lake Enterprises

- 1. Delivered a variety of packages across multiple routes, ensuring adherence to strict time schedules.
- 2. Executed loading and unloading of delivery vehicles to ensure safe transport of goods.
- 3. Completed all necessary delivery forms accurately and on time.
- 4. Maintained all required DOT documentation and safety certifications.
- 5. Promoted safe driving practices, which contributed to a significant reduction in incidents.
- 6. Received 'Driver of the Month' award for exceptional customer service and reliability in deliveries.
- 7. Utilized handheld devices to track and manage deliveries, improving accuracy by 30%.

## **EDUCATION**

## Associate of Applied Science in Logistics

m Jun / 2018-Jun / 2020

City College

F Chicago, IL

Focused on logistics and supply chain management principles.

# **SKILLS**

Route Optimization

**Customer Communication** 

Safety Compliance

Time Management

#### **ACHIEVEMENTS**



Achieved 98% on-time delivery rate over 5 years.



Maintained a perfect driving record with zero accidents.