MASON WILSON

Parts Technician

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PROFESSIONAL SUMMARY

Enthusiastic Parts Technician with two years of experience in inventory management and customer service. Skilled in identifying, cataloging, and delivering parts efficiently while ensuring compliance with safety standards. Committed to optimizing workflows and enhancing customer satisfaction through effective communication and problem-solving.

WORK EXPERIENCE

Parts Technician **Seaside Innovations**

Mar / 2024-Ongoing

耳 Santa Monica, CA

- 1. Organized and maintained an extensive parts inventory, utilizing computer systems for accuracy.
- 2. Built strong relationships with customers, driving repeat business through exceptional service.
- 3. Delivered parts to customers efficiently, ensuring prompt and accurate service.
- 4. Managed incoming and outgoing inventory, keeping precise records of all transactions.
- 5. Installed and demonstrated products to maximize customer satisfaction.
- 6. Conducted routine service calls and product exchanges, ensuring high-quality assurance standards.
- 7. Supported technicians in locating necessary parts, improving workflow efficiency.

Parts Technician Mar / 2023-Mar / 2024

Crescent Moon Design

₽ Portland, OR

- 1. Disassembled parts from vehicles, maintaining organization and accuracy in inventory.
- 2. Conducted thorough inventory checks on vehicle parts, ensuring stock levels met demand.
- 3. Operated machinery and equipment safely to facilitate parts extraction.
- 4. Significantly contributed to overall business operations through teamwork and efficiency.
- 5. Trained and mentored new employees, fostering a collaborative work environment.
- 6. Performed various maintenance tasks around the facility, ensuring a safe workplace.

EDUCATION

Associate Degree in Automotive Technology

Mar / 2022-Mar / 2023

City College of Technology

耳 Denver, CO

Focused on automotive repair and parts management, emphasizing hands-on experience with various vehicle systems.

SKILLS

Quality Control Safety Compliance Parts Identification **Technical Troubleshooting**

ACHIEVEMENTS

Improved inventory accuracy by 15% through diligent stock management.

Facilitated timely delivery of parts, enhancing customer satisfaction ratings by 20%.

Trained new staff on inventory systems, increasing team efficiency.