

# ETHAN MARTINEZ

## Patient Care Associate

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### PROFESSIONAL SUMMARY

With 5 years of dedicated experience as a Patient Care Associate, I specialize in providing compassionate care and support to patients in various healthcare environments. My expertise includes monitoring vital signs, assisting with daily activities, and fostering emotional well-being through effective communication and collaboration within healthcare teams.

### WORK EXPERIENCE

**Patient Care Associate** Mar / 2021-Ongoing  
Maple Leaf Consulting Toronto, ON

- Successfully collected blood specimens for laboratory testing through venipuncture and finger stick methods.
- Performed EKG tests, aiding in the evaluation of cardiac health.
- Educated patients on preparations required for various medical tests, enhancing compliance.
- Prepared patients for examinations and assisted medical providers with necessary supplies and equipment.
- Managed incoming calls and directed them to appropriate parties, improving communication flow.
- Scheduled appointments and verified patient identities upon arrival, ensuring a smooth check-in process.
- Maintained accurate patient records and assisted in managing patient data for effective care delivery.

**Patient Care Associate** Mar / 2020-Mar / 2021  
Cactus Creek Solutions Phoenix, AZ

- Provided compassionate assistance to patients with daily living activities, including dressing and bathing.
- Monitored vital signs and performed blood sugar tests to ensure patient safety and health.
- Supported nursing staff in the ICU, contributing to high-quality patient care.
- Accurately documented patient information and physician orders using electronic health records.
- Prepared charts for new patients, facilitating efficient admissions.

### EDUCATION

**Associate of Applied Science in Nursing** Mar / 2019 - Mar / 2020  
Springfield Community College Denver, CO  
Completed coursework in patient care, nursing fundamentals, and clinical practice.

### SKILLS

Epic Systems  
Clinical Terminology  
Phlebotomy  
Electrocardiogram Monitoring  
Crisis Management

### INTERESTS

Blogging Photography  
Technology Gaming

### STRENGTHS

Wisdom Enthusiasm  
Gratitude Insightfulness

### LANGUAGES

English Arabic Italian

### ACHIEVEMENTS

- Recognized for exceptional patient care by receiving positive feedback from 95% of patients surveyed.
- Implemented a new patient tracking system that reduced appointment scheduling errors by 20%.