

JAMES CLARK

Patient Care Manager

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- Los Angeles
- www.qwikresume.com



Patient-centered Communication

Patient Rights Awareness

Patient Flow Optimization

Patient Rights Advocacy

Advocacy For Vulnerable Populations

INTERESTS

DIY Projects

Music

🚥 Reading Fiction 녳 Podcasts

STRENGTHS







∇ Innovation

LANGUAGES



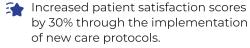




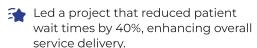
English

Japanese

ACHIEVEMENTS







PROFESSIONAL SUMMARY

Accomplished Patient Care Manager with a decade of experience in enhancing healthcare delivery and improving patient outcomes. Expertise in leading diverse teams and implementing strategic initiatives that prioritize patient-centered care. Driven by a commitment to fostering collaborative environments that support holistic health and elevate the quality of clinical services.

WORK EXPERIENCE

Patient Care Manager

Feb/2018-Ongoing ♣ Santa Monica, CA

Seaside Innovations

- 1. Oversee daily operations of patient care services across multiple facilities, ensuring compliance with healthcare regulations.
- 2. Lead and mentor a team of healthcare professionals to deliver highquality patient care and support.
- 3. Manage patient care plans, collaborating with multidisciplinary teams to optimize treatment outcomes.
- 4. Develop and implement staff training programs, enhancing team competencies and service delivery.
- 5. Monitor and evaluate patient feedback, using insights to drive continuous improvement initiatives.
- 6. Facilitate regular meetings with healthcare staff to discuss patient care strategies and share best practices.
- 7. Ensure proper documentation and reporting in accordance with regulatory standards and organizational policies.

Patient Care Manager

m Feb / 2015-Feb / 2018

Silver Lake Enterprises

耳 Seattle, WA

- 1. Conduct triage and crisis intervention for patient concerns, ensuring timely and effective support.
- 2. Perform quality assurance audits on patient charts to maintain high standards of care.
- 3. Utilize a team approach in the management of clients, ensuring comprehensive treatment across modalities.
- 4. Evaluate nursing staff performance and provide educational resources for professional development.
- 5. Process new patient referrals with a focus on comfort and care continuity.
- 6. Educate patients and families about care plans with sensitivity to cultural differences.

EDUCATION

Bachelor of Science in Nursing

University of Health Sciences

■ Denver, CO

Developed foundational nursing skills with a focus on patient care and clinical practice.

