

Robert Smith

PC Field Technician

PERSONAL STATEMENT

PC Field Technician with 8 years of experience in Installing, servicing, troubleshoot, repair, and perform maintenance on retail products and equipment at customer sites, Keeping track of your service calls via computer, including products serviced, work performed, hours and parts utilised, Maintaining an accurate parts inventory at levels that insure a first-time fix.

WORK EXPERIENCE

PC Field Technician

ABC Corporation - September 2014 - December 2022

Responsibilities:

- Responsible for the installation of PC software/hardware.
- Duties included troubleshooting all aspects of desktop and laptop pcs, printers, servers, and networks.
- Familiarized with Cisco routers and switches.
- Determined repair parts required, request pick up parts and repair/install as required.
- Certified to work on all models of computers and desktop printers designed by Dell.
- Required to travel extensively for both residential and business customers.
- Performed data backups to maintain and ensure data integrity.

PC Field Technician

Delta Corporation - 2012 - 2014

Responsibilities:

- Drives to client locations which include residence and offices to perform break/fix support of hardware components.
- Basic knowledge of OS imaging and install for Windows 7, XP, Vista, Windows 8.
- Acted as primary field technician for the College.
- Performed hardware maintenance, upgrades, and repair Performed .
- Replace hardware components in laptops & desktop computers in business/professional environment Familiar with hardware components such as motherboard,.
- This course is appropriate for those who work, or plan to work, as computer technicians in a mobile or corporate environment.
- Take mobile lab (laptops) to designated class.

Education

AAS In Information Technology

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Managing Windows
Server 2012 and Virtual
workstations.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)