

Robert Smith

PC Tech II

PERSONAL STATEMENT

Independent self-motivated providing thorough skillful computer support
Motivated with Efficient work habits, Excellent diagnosis & repair skills Wide
range IT experience acquired in 19 years Strong desire to acquire new
technical skills.

WORK EXPERIENCE

PC Tech II

ABC Corporation - August 1998 - February 2004

Responsibilities:

- Upgraded Windows 95 to XP Upload OS & data to server download.
- Migrated ghost image from CD on to new PC.
- Experience in designing and deploying company LANs, WANs Flashed bios, installed XP patches.
- Updated, installed user applications network adapters.
- Configured local and network printers test applications, installed palm pilot, hot sync cleaned up desktop.
- Experience in network and telecommunication circuits and protocols such as Ethernet, and reading network diagrams.
- Coordinated hundreds of shipments to military bases.

PC Tech

Furniture Land South - 1996 - 1998

Responsibilities:

- Provided support for all employees at Furniture Land South.
- Am responsible both tier 1 and tier 2 calls.
- Am also responsible for all audio and visual devices such as projectors, speakers, and televisions.
- Use many tools to manage mobile devices such as iPod, iPads, and scanners.
- Interact with printers, wi-fi access points, servers, and telephone systems on a daily basis.
- Manage active directory on Windows Server 08.
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

- (University at Albany)

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Help Desk / Break Fix,
MS Office Suite, AD, MS
Windows Through Win 7,
MS Server Through
2008.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)