AVA DAVIS

Pega Developer

✉ support@qwikresume.com   📞 (123) 456 7899   📍 Los Angeles   🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Dynamic Pega Developer with 10 years of extensive experience in architecting and delivering innovative Pega-based solutions across various industries. Demonstrated ability in optimizing Business Process Management (BPM) frameworks and enhancing application performance. Passionate about leveraging technology to drive business success and improve user experiences.

WORK EXPERIENCE

Jr. Pega Developer
Blue Sky Innovations

📅 Jan / 2019-Ongoing
📍 Chicago, IL

1. Engaged in comprehensive Use Case analysis, Design, and Elaboration to refine project scope.
2. Developed and optimized business requirements in PRPC for various dispute processing workflows.
3. Implemented the CPM framework, enhancing collaboration across teams.
4. Generated detailed Status Reports, Application profiles, and Project resources to track progress.
5. Created and managed Operators, Workbaskets, and Test environments to ensure quality assurance.
6. Conducted thorough testing and validation of applications to meet business needs.
7. Conduct training sessions for end-users on Pega applications.

Pega Developer
Lakeside Apparel Co

📅 Jan / 2015-Jan / 2019
📍 Chicago, IL

1. Utilized PEGA 7.1, SharePoint, and Oracle 11g to support the Customer Driven Evolution (CDE) initiative.
2. Contributed to the development of an Integrated Customer Platform (ICP) to enhance user engagement.
3. Collaborated with 10 Development Centers to meet various goals aligned with the CDE Vision.
4. Standardized customer-facing document formats to improve communication consistency.
5. Designed infrastructure for managing and composing customer communications effectively.

EDUCATION

Bachelor of Technology in Computer Science
University of Technology

📅 Jan / 2012 - Jan / 2015
📍 Seattle, WA

Focused on software development and systems design.

SKILLS

Business Process Management (bpm) Expertise

Pega Security Management

Pega Agile Methodology

Pega Devops Practices

Pega Mobile Development

INTERESTS

🎮 Gaming   🛍 Fashion
🎞 Film   💻 Technology

STRENGTHS

⚖ Fairness   ↔ Flexibility

➔ Forward-thinking   ♥ Gratitude

LANGUAGES

English   Polish   Italian

ACHIEVEMENTS

- Successfully led the migration of legacy applications to Pega, resulting in a 30% increase in efficiency.
- Streamlined BPM processes, reducing operational costs by 25% through effective design and implementation.
- Achieved a 98% user satisfaction rate by enhancing application interfaces and functionality.