

AVA DAVIS

Performance Manager

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PROFESSIONAL SUMMARY

Proficient Performance Manager with 7 years of experience in enhancing operational performance and driving strategic initiatives. Expertise in crafting data-driven performance metrics aligned with business objectives, while fostering collaboration across teams. Dedicated to leveraging analytics for continuous improvement and achieving measurable growth.

WORK EXPERIENCE

Performance Manager

May / 2020-Ongoing

Quantum Solutions LLC

Phoenix, AZ

1. Managed relationships and governance for key suppliers to ensure performance standards.
2. Delivered monthly Vendor Performance Metrics to the Vendor Management Office (VMO).
3. Developed and distributed quarterly VMO Performance Dashboards for stakeholder insights.
4. Collaborated with contract and financial teams to meet VMO objectives.
5. Ensured compliance with established performance SOPs and metrics.
6. Develop and implement performance management strategies to enhance team productivity.
7. Tracked labor cost savings opportunities and pricing adjustments based on customer requirements.

Performance Manager

May / 2018-May / 2020

Lakeside Apparel Co

Chicago, IL

1. Directed the order picking and packing operations for improved efficiency.
2. Forecasted volume and strategically managed daily workload for logistics processes.
3. Ensured all operational deadlines and performance goals were consistently met.
4. Established standard operating procedures (SOPs) for packing and picking tasks.
5. Implemented process improvements to boost productivity and staff efficiency.

EDUCATION

Bachelor of Science in Business Administration

May / 2016 - May / 2018

University of California

Denver, CO

Focused on operations management and performance metrics.

SKILLS

Training And Development

Presentation Skills

Reporting And Analytics

Resource Allocation

Operational Efficiency

INTERESTS

Woodworking

Star Gazing

Theatre

Architecture

STRENGTHS

Politeness

Determination

Ambition

Dedication

LANGUAGES



English



Italian



Russian

ACHIEVEMENTS

Implemented performance metrics that increased team productivity by 25%.

Led cross-departmental initiatives that improved operational efficiency by 30%.