



INTERESTS

★ Surfing

Martial Arts

Community Service

Blogging

STRENGTHS









LANGUAGES





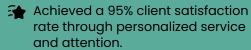


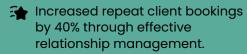
English

Russian

Arabic

ACHIEVEMENTS





CHARLOTTE HARRIS

Personal Vacation Planner

www.qwikresume.com

PROFESSIONAL SUMMARY

With a decade of experience in personalized vacation planning, I excel at designing customized travel itineraries that align with clients' dreams. My strong negotiation skills and attention to detail ensure seamless execution and memorable experiences. I am passionate about building lasting relationships and dedicated to delivering exceptional service that exceeds client expectations.

WORK EXPERIENCE

Personal Vacation Planner

mar / 2018-Ongoing

Seaside Innovations

📮 Santa Monica, CA

- 1. Designed and tailored vacation itineraries to match unique client preferences.
- 2. Research and recommend destinations, accommodations, and activities.
- 3. Provided expert advice on travel destinations, accommodations, and activities.
- 4. Delivered exceptional customer service throughout the travel planning process.
- 5. Assisted clients with travel logistics, including bookings and itinerary adjustments.
- 6. Conducted follow-ups post-travel to ensure client satisfaction and gather feedback.
- 7. Achieved high sales percentages through a consultative and client-focused approach.

Personal Vacation Planner

Mar / 2015-Mar / 2018

Silver Lake Enterprises

耳 Seattle, WA

- 1. Crafted personalized travel experiences for clients, ensuring every detail was covered.
- 2. Responded to client inquiries promptly, providing expert travel advice and support.
- 3. Coordinated pre-arrival concierge services to enhance client experiences.
- Utilized client feedback to continually improve service delivery and offerings.
- 5. Developed marketing strategies that increased client engagement and bookings.
- 6. Recognized as a top performer in sales for two consecutive years, contributing to team success.

EDUCATION

Bachelor of Science in Hospitality Management

Mar / _Mar / 2012 2015

University of Florida

■ Portland, OR

Focused on travel and tourism management, enhancing skills in customer service and event planning.