



BENJAMIN LEE

Pet Care Specialist

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📍 Los Angeles
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PROFESSIONAL SUMMARY

Passionate Pet Care Specialist with 5 years of extensive experience in providing exceptional care for animals, ensuring their health and happiness. Proven expertise in building lasting relationships with pet owners and delivering tailored care solutions. Dedicated to fostering a safe and nurturing environment for all pets while promoting wellness education for owners.

WORK EXPERIENCE

Pet Care Specialist 📅 Feb / 2022-Ongoing
Maple Leaf Consulting 📍 Toronto, ON

- Monitored the health and behavior of pets in boarding and daycare, ensuring a safe environment.
- Maintained accurate records of each pet's food intake, water consumption, and health observations.
- Identified and addressed behavioral issues to promote a positive play environment.
- Prepared and served meals for up to 75 pets during peak periods, ensuring nutritional needs were met.
- Conducted regular checks on pet accommodations, ensuring cleanliness and hygiene.
- Sanitized kennels, litter boxes, and common areas to maintain a healthy environment.
- Collaborated with team members to create a safe and efficient workspace for pets and staff.

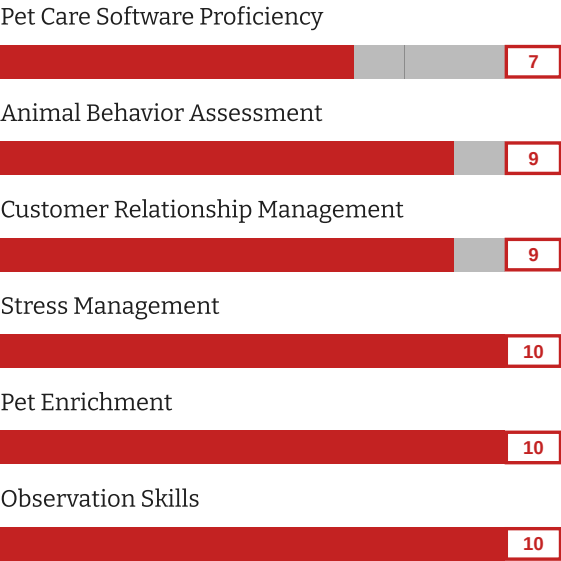
Pet Care Specialist 📅 Feb / 2020-Feb / 2022
Summit Peak Industries 📍 Denver, CO

- Delivered exceptional customer service by building rapport with pet owners and their pets.
- Facilitated exercise and playtime for dogs and cats, enhancing their physical and mental well-being.
- Maintained habitats for aquatic and exotic pets, ensuring optimal living conditions.
- Provided overnight care for pets, ensuring their comfort and safety during stays.
- Administered medications and treatments to pets as directed by veterinarians.
- Utilized mobile technology for scheduling appointments and processing client billing.

EDUCATION

Associate of Applied Science in Veterinary Technology 📅 Feb / 2018 - Feb / 2020
Purdue University 📍 Toronto, ON
Studied veterinary practices, animal care, and client communication.

SKILLS



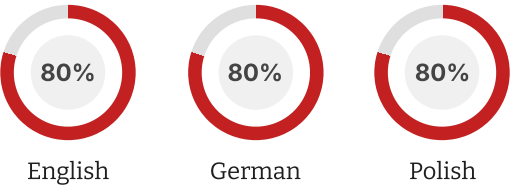
INTERESTS

- 🎧 Podcasts 🗣️ Language Learning
🎵 Dancing 🚴 Cycling

STRENGTHS



LANGUAGES



ACHIEVEMENTS

- 🌟 Implemented a new feeding schedule that improved pet health metrics by 20%.
- 🌟 Received 'Employee of the Month' award for outstanding customer service and pet care.