



SOPHIA BROWN

Lead Pharmacy Claims Specialist

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

💡 SKILLS

Regulatory Compliance



Pharmacy Software



Attention To Detail



Problem Solving



Analytical Skills



Time Management



🎯 INTERESTS

🔧 DIY Projects ✂️ Crafting

🧘 Meditation 🏛️ History

👊 STRENGTHS

🌿 Humility 💡 Innovation

👁️ Insightfulness ✅ Integrity

🗣️ LANGUAGES



🌟 ACHIEVEMENTS

🌟 Reduced claim processing time by 30% through process optimization.

🌟 Achieved a 98% accuracy rate in claims adjudication, surpassing industry standards.

👤 PROFESSIONAL SUMMARY

Accomplished Lead Pharmacy Claims Specialist with 10 years of extensive experience in managing and optimizing pharmacy claims processes. Adept at ensuring compliance with healthcare regulations and enhancing patient experiences through effective claims resolution. Looking to leverage my expertise to lead teams in delivering exceptional service and operational excellence in a fast-paced environment.

💼 WORK EXPERIENCE

Lead Pharmacy Claims Specialist

📅 Mar / 2018-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Adjudicated pharmacy claims efficiently, ensuring compliance with healthcare regulations and enhancing customer satisfaction.
2. Conducted thorough investigations and resolved claim rejections by identifying root causes and implementing corrective actions.
3. Utilized critical thinking skills to interpret complex claims data and deliver timely resolutions.
4. Processed over 25 claims per hour with an error rate of only 0.07%, exceeding departmental benchmarks.
5. Adapted to procedural changes swiftly while maintaining high standards of accuracy and productivity.
6. Identified alternative medication options to ensure claims were processed accurately and efficiently.
7. Facilitated effective communication with stakeholders to present information clearly in both individual and group settings.

Pharmacy Claims Specialist

📅 Mar / 2015-Mar / 2018

Crescent Moon Design

📍 Portland, OR

1. Reviewed and adjudicated pharmacy claims, ensuring accuracy and timely resolution of issues.
2. Verified prescription and insurance information to prevent errors and delays in processing.
3. Secured payment confirmations for submitted claims, maintaining a high level of accountability.
4. Streamlined order processing to enhance turnaround times for prescriptions.
5. Provided expert assistance in adjudicating complex insurance claims, addressing rejections and denials effectively.
6. Leveraged technology to manage sensitive patient data and ensure compliance with privacy regulations.

🎓 EDUCATION

Bachelor of Science in Pharmacy

📅 Mar / 2012-Mar / 2015

University of Health Sciences

📍 Portland, OR

Graduated with honors, focusing on pharmaceutical sciences and healthcare regulations.