

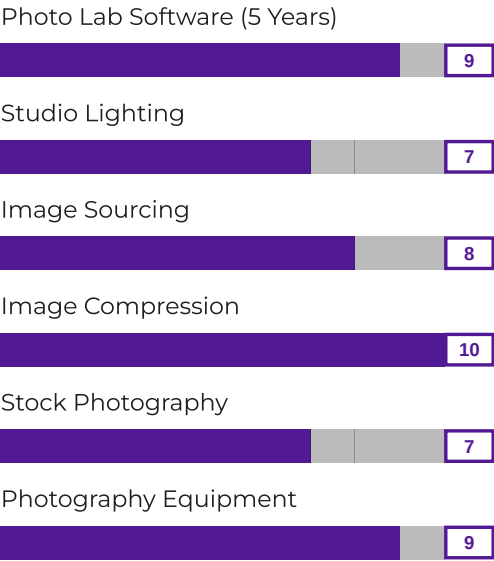


EMMA JOHNSON

Photo Center Specialist

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SKILLS



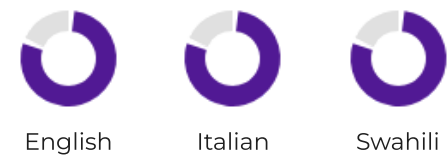
INTERESTS

- Meditation, Cooking, Language Learning, Fishing

STRENGTHS

- Fairness, Optimism, Courage, Intuition

LANGUAGES



ACHIEVEMENTS

- Increased customer satisfaction ratings by 20% through personalized service.
- Streamlined photo processing workflow, reducing turnaround time by 30%.

PROFESSIONAL SUMMARY

Passionate Photo Center Specialist with 5 years of experience in photofinishing and customer engagement. Adept at managing lab operations, enhancing image quality, and delivering personalized solutions to boost client satisfaction. Proven ability to streamline workflows while maintaining high standards, fostering lasting relationships, and driving repeat business through exceptional service.

WORK EXPERIENCE

Photo Center Specialist
Blue Sky Innovations
Apr / 2022-Ongoing
Chicago, IL

- Create photo albums and portfolios for client presentations.
- Ensured accurate financial transactions and maintained cash register integrity.
- Issued receipts and processed refunds, credits, and exchanges.
- Maintained a clean and organized checkout area, upholding store standards.
- Stocked shelves and ensured accurate pricing for products.
- Collaborated with team members to enhance overall customer experience.
- Utilized paging systems to request assistance when necessary.

Photo Center Specialist
Cactus Creek Solutions
Apr / 2020-Apr / 2022
Phoenix, AZ

- Processed and printed photographs to meet customer specifications while adhering to quality standards.
- Performed routine maintenance on photo lab equipment to ensure optimal performance.
- Handled quick-service photo orders, providing timely delivery to customers.
- Managed payment processing, ensuring accuracy and security.
- Ordered and maintained inventory of necessary supplies for smooth operation.
- Conducted repairs on photo center machinery to minimize downtime.

EDUCATION

Associate of Applied Science in Photography
Art Institute of Seattle
Apr / 2018-Apr / 2020
Portland, OR

Studied advanced photofinishing techniques and customer service strategies.