

Plasma Center Technician

PROFESSIONAL SUMMARY

Detail-oriented Plasma Center Technician with 10 years of experience in donor screening, phlebotomy, and patient care. Committed to ensuring donor safety and compliance with health regulations while providing excellent service.

WORK EXPERIENCE

Sr. Plasma Center Technician

Quantum Solutions LLC

耳 Phoenix, AZ

- 1. Screened and assessed donor eligibility through medical history and vital signs checks.
- 2. Performed phlebotomy procedures with a 98% success rate in venipuncture.
- 3. Monitored donor reactions during and after the donation process to ensure safety.
- 4. Trained new staff on proper phlebotomy techniques and donor care protocols.
- 5. Maintained accurate donor records in the Donor Information System (DIS).
- 6. Ensured compliance with health regulations and safety standards during all procedures.
- 7. Provided excellent customer service to enhance donor experience and retention.

Plasma Center Technician

m Jan / 2015-Jan / 2018

Crescent Moon Design

- **耳** Portland, OR
- 1. Set up and maintained equipment for plasma collection, ensuring operational integrity.
- 2. Conducted pre-donation assessments, including checking protein and iron levels.
- 3. Entered donor information into the computer system for accurate record-keeping.
- 4. Educated donors on the donation process and answered any
- 5. Performed follow-up calls to donors to ensure their well-being postdonation.

EDUCATION

Associate of Applied Science in Medical Technology

■ Jan / 2012

Northwestern College

♣ Phoenix, AZ

Jan /

2015

Focused on laboratory techniques, phlebotomy, and patient care.

SKILLS

Phlebotomy Techniques

Donor Screening

Vital Signs Monitoring

Patient Care

Regulatory Compliance

INTERESTS

🖊 Art

Volunteering

🌲 Hiking

🛱 Yoqa

STRENGTHS

Criticality

Detail-oriented

Diplomacy

🗐 Enthusiasm

LANGUAGES





English

Spanish

Hindi

ACHIEVEMENTS

Achieved a 98% donor retention rate through exceptional service.

Trained 15 new technicians in phlebotomy and donor care protocols.