



BENJAMIN LEE

Plumbing Specialist

PROFESSIONAL SUMMARY

Bringing a wealth of expertise as a Plumbing Specialist with 10 years of comprehensive experience in installing, repairing, and maintaining plumbing systems across various settings. I excel in diagnosing and resolving complex plumbing issues while ensuring strict adherence to safety protocols. My dedication to delivering high-quality service significantly enhances client satisfaction and operational efficiency.

WORK EXPERIENCE

Plumbing Specialist Apr / 2019–Ongoing
Quantum Solutions LLC Phoenix, AZ

1. Provided expert residential plumbing services, including installation and repairs, ensuring optimal functionality.
2. Contributed to multiple projects, including a significant 24-unit multi-use building, enhancing plumbing infrastructure.
3. Utilized project management skills to oversee piping design and execution, ensuring timely completion.
4. Served as a plumbing specialist in a major home improvement store, advising customers on plumbing solutions.
5. Enhanced customer service operations, generating significant sales in the plumbing department through effective communication.
6. Managed departmental budgeting and inventory, ensuring adequate supply levels for operational efficiency.
7. Progressed from customer service representative to plumbing specialist in just two years, demonstrating commitment and skill development.

Plumbing Specialist Apr / 2015–Apr / 2019
Silver Lake Enterprises Seattle, WA

1. Maintained, repaired, and rebuilt complex plumbing systems, ensuring reliability and compliance with industry standards.
2. Successfully installed new equipment and upgraded existing plumbing systems to enhance performance.
3. Conducted routine checks on plumbing systems to identify and rectify potential issues before they escalated.
4. Maintained detailed records of all equipment and maintenance activities for operational transparency.
5. Executed preventive maintenance programs, including inspections and repairs, to prolong system lifespans.
6. Coordinated with electrical teams to provide comprehensive inspection reports, ensuring system integrity.

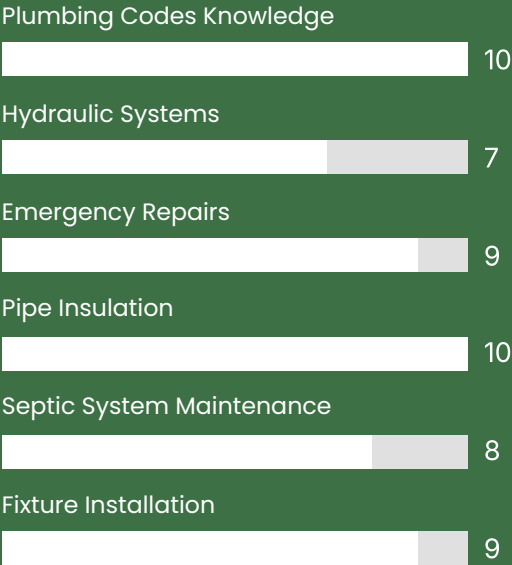
EDUCATION

Associate of Applied Science in Plumbing Technology Apr / 2012 – Apr / 2015
City College of New York Santa Monica, CA

Focused on plumbing systems design, installation, and maintenance.

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SKILLS



INTERESTS

Scuba Diving E-sports
Reading Fiction Puzzle Solving

STRENGTHS

Stewardship Teamwork
Tenacity Vision

LANGUAGES



ACHIEVEMENTS

Successfully reduced plumbing system downtime by 30% through proactive maintenance strategies.