

# OLIVIA SMITH

Pool Technician

support@qwikresume.com (123) 456 7899 Los Angeles  
www.qwikresume.com



## PROFESSIONAL SUMMARY

Dedicated Pool Technician with over 10 years of experience in pool maintenance, repair, and water quality management. Proven track record in optimizing pool operations and enhancing customer satisfaction through expert service.

## WORK EXPERIENCE

**Pool Technician**  
Blue Sky Innovations

Jan / 2018-Ongoing  
Chicago, IL

- Oversee a team of pool technicians servicing residential pools, managing over 2.5 million gallons of water weekly.
- Manage operations for commercial pools, ensuring compliance with health and safety standards for 350,000 gallons of water.
- Conduct service calls for pool equipment repairs, installations, and replacements, ensuring customer satisfaction.
- Coordinate subcontractors for specialized projects, maintaining project timelines and quality standards.
- Collaborate with management to develop service proposals and project estimates, enhancing business growth.
- Provide training and mentorship to staff, improving technical skills and service efficiency.
- Implement best practices in pool maintenance, leading to increased profitability and customer retention.

**Pool Technician**  
Crescent Moon Design

Jan / 2015-Jan / 2018  
Portland, OR

- Proficient in plumbing and pool filtration systems, ensuring optimal water circulation.
- Experienced in electrical work related to pool equipment, enhancing operational efficiency.
- Knowledgeable in water chemistry and treatment processes for maintaining pool health.
- Skilled in fiberglass repair and maintenance, extending the lifespan of pool surfaces.
- Expertise in installing water softening systems to improve water quality.
- Conduct regular inspections and maintenance to prevent equipment failures.
- Maintain compliance with local regulations and safety standards in all pool operations.

## EDUCATION

**Associate of Applied Science in Pool Management**  
Florida State College

Jan / 2012-Jan / 2015  
Toronto, ON

Focused on pool maintenance, water chemistry, and equipment repair.

## SKILLS



## ACHIEVEMENTS

- Increased customer satisfaction ratings by 30% through improved service delivery.
- Successfully reduced chemical costs by 20% through efficient inventory management.
- Trained and mentored 15 junior technicians, enhancing team performance and service quality.