

## **MIA TAYLOR** Assistant Postmaster Relief

#### ☑ support@qwikresume.com

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- Los Angeles
- www.qwikresume.com

## SKILLS

Microsoft Office Suite



STRENGTHS



### ACHIEVEMENTS

Improved mail processing efficiency by 20% through optimized workflow management.

Successfully trained and mentored a team of 15 postal employees, enhancing service delivery.

### PROFESSIONAL SUMMARY

Accomplished Assistant Postmaster Relief with a decade of experience in overseeing postal operations, ensuring regulatory compliance, and enhancing customer service. Expertise in managing staff training and optimizing workflows to improve efficiency. Dedicated to fostering a collaborative environment that prioritizes community engagement and operational excellence.

### WORK EXPERIENCE

#### Assistant Postmaster Relief

**Pineapple Enterprises** 

- 🛗 Jun / 2019-Ongoing 🖡 Santa Monica, CA
- 1. Organized and supervised the processing of incoming and outgoing mail for efficiency.
- 2. Directed operations of multiple postal facilities, ensuring compliance and service quality.
- 3. Collected and managed post office box rents, maintaining accurate records.
- 4. Hired, trained, and evaluated staff performance to optimize team effectiveness.
- 5. Issued and cashed money orders, ensuring accuracy and compliance.
- 6. Enhanced operational workflows, improving overall service efficiency.
- 7. Maintained inventory of postal supplies, ensuring availability and cost management.

#### Postmaster Relief

Silver Lake Enterprises

🛗 Jun / 2015-Jun / 2019

- 🖡 Seattle, WA
- 1. Managed mail distribution and provided exemplary window service to customers.
- 2. Accountable for sales of Postal Service retail products, achieving sales targets.
- 3. Assumed major responsibilities in the absence of the Postmaster, ensuring seamless operations.
- 4. Facilitated daily deposits and maintained accurate accounting logs.
- 5. Opened and closed the post office in the Postmaster's absence, ensuring smooth transitions.
- 6. Sorted and delivered mail efficiently, meeting all deadlines.

# EDUCATION

Associate of Arts in Business Administration

🛗 Jun / 2012-Jun / 2015

#### City University

🖡 Seattle, WA

Studied business operations, management principles, and customer service strategies.