



AVA DAVIS

Clinical Practice Supervisor

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PROFESSIONAL SUMMARY

Results-oriented Clinical Practice Supervisor with over 7 years in healthcare management. Adept at streamlining operations, enhancing patient care, and ensuring compliance with healthcare regulations. Proven success in leading diverse teams, optimizing workflows, and improving financial performance to achieve organizational goals.

WORK EXPERIENCE

Clinical Practice Supervisor

Maple Leaf Consulting

📅 Apr / 2020-Ongoing

📍 Toronto, ON

1. Collaborated with physicians and staff to manage daily operations and ensure high-quality patient care.
2. Supervised a team of 10 Patient Service Representatives, optimizing patient scheduling and front desk workflows.
3. Delivered superior customer service and resolved complex patient issues effectively.
4. Generated financial and administrative reports using practice management software, enhancing communication with physicians.
5. Applied policies and procedures to maintain compliance with local and state regulations.
6. Assisted in developing operational plans and budgets while implementing performance improvement strategies.
7. Contributed to improved financial outcomes, patient satisfaction, and regulatory compliance.

Practice Supervisor

Lakeside Apparel Co

📅 Apr / 2018-Apr / 2020

📍 Chicago, IL

1. Managed daily operations across multiple physician practices, overseeing staffing, human resources, and payroll functions.
2. Maintained BCBM certification for Patient Centered Medical Home designation, resulting in increased revenue.
3. Implemented quality assurance processes to meet performance metrics mandated by the Affordable Care Act.
4. Acted as Practice Manager under Director supervision, ensuring operational efficiency and compliance.

EDUCATION

Bachelor of Science in Healthcare Management

University of Health Sciences

📅 Apr / 2016 - Apr / 2018

📍 Santa Monica, CA

Focused on healthcare operations, regulatory compliance, and management principles.

SKILLS

Staff Development



Regulatory Compliance



Quality Assurance



Data Analysis



Budget Management



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

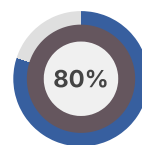
🔍 Criticality

☰ Detail-oriented

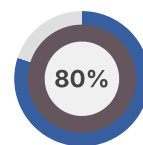
🤝 Diplomacy

😊 Enthusiasm

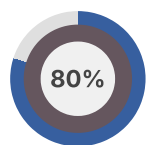
LANGUAGES



English



Spanish



Dutch

ACHIEVEMENTS

★ Increased patient satisfaction scores by 20% through improved service delivery and team training.

★ Implemented new scheduling software that reduced patient wait times by 30%.