



EMMA JOHNSON

Prevention Case Manager

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📍 Los Angeles

🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

With a decade of experience in prevention case management, I excel in delivering tailored interventions that empower clients to achieve stability and independence. My expertise includes conducting comprehensive assessments, coordinating with multidisciplinary teams, and implementing effective service plans to address diverse needs. I am dedicated to fostering resilience and improving overall client outcomes.

WORK EXPERIENCE

Prevention Case Manager

Pineapple Enterprises

📅 Jun / 2019–Ongoing

📍 Santa Monica, CA

1. Advocated for clients with area agencies, ensuring access to essential services.
2. Assisted clients in obtaining public assistance and Section 8 housing benefits.
3. Educated clients on landlord-tenant rights, promoting informed decision-making.
4. Guided clients in locating affordable housing options and resources.
5. Facilitated landlord-tenant mediation to resolve disputes effectively.
6. Compiled and submitted quarterly reports on program outcomes.
7. Developed a specialized program addressing the needs of women diagnosed with HIV in the region.

Prevention Case Manager

Cactus Creek Solutions

📅 Jun / 2015–Jun / 2019

📍 Phoenix, AZ

1. Delivered prevention services, including admissions and case management for clients 18 and older.
2. Maintained ongoing contact with clients to coordinate treatment and advocate for their needs.
3. Provided group counseling and facilitated educational sessions on substance abuse in correctional settings.
4. Ensured compliance with documentation and billing standards for service delivery.
5. Coordinated activities to equip program participants with tools to maintain housing and prevent homelessness.
6. Facilitated workshops on health education, improving participant knowledge scores by 25% post-session.

EDUCATION

Bachelor of Arts in Social Work

University of Florida

📅 Jun / 2012–Jun / 2015

📍 Phoenix, AZ

Focused on client advocacy, mental health, and community service coordination.

SKILLS

Case Management Software



Client Assessment Tools



Resource Coordination



Data Tracking Systems



Client Advocacy



INTERESTS

✍ Writing

🔪 Woodworking

🎨 Art

🏠 Architecture

STRENGTHS

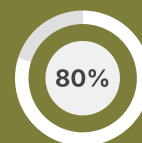
✅ Accountability

🔧 Intuition

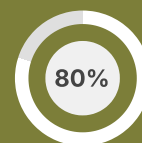
🚀 Ambition

👥 Leadership

LANGUAGES



English



Dutch



German

ACHIEVEMENTS

★ Successfully reduced client homelessness by 30% through tailored housing interventions.

★ Developed and implemented a community outreach program that increased service engagement by 40%.