

AMELIA MOORE

Print Center Associate

🔼 PROFESSIONAL SUMMARY

Proficient Print Center Associate with 5 years of experience in managing print operations and delivering exceptional customer service. Expertise in operating high-performance printing equipment, ensuring quality standards, and optimizing workflows. Eager to enhance customer satisfaction through effective communication and timely project management.

WORK EXPERIENCE

Print Center Associate

Mar/2021-Ongoing

Seaside Innovations

- 耳 Santa Monica, CA
- 1. Guided customers in using printing resources, troubleshooting issues, and maximizing equipment capabilities.
- 2. Coached clients on effective print project management and provided tailored solutions for their needs.
- 3. Facilitated skill assessments for customers to enhance their printrelated abilities.
- 4. Developed professional resumes and cover letters for clients seeking employment.
- 5. Organized and led workshops to educate customers on available services
- 6. Provided proficiency tests and skill assessments to employers as required.
- 7. Collaborated with local organizations to share labor market insights and resources.

Print Center Associate

Mar / 2020-Mar / 2021

Cactus Creek Solutions

- **₽** Phoenix, AZ
- 1. Managed daily operations of printing equipment, ensuring optimal performance and customer satisfaction.
- 2. Assisted customers with their printing, copying, and design projects, providing expert guidance.
- 3. Utilized Adobe Illustrator, InDesign, and Photoshop for design and print preparation.
- 4. Maintained and repaired Xerox and Canon printing equipment to ensure quality output.
- 5. Trained new employees on equipment usage and customer service best practices.
- 6. Handled inventory management to ensure availability of necessary supplies.

EDUCATION

Associate of Applied Science in Graphic Design

Mar /

Mar / 2020

Art Institute of Chicago

耳 Denver, CO

Studied graphic design principles, print production techniques, and customer service strategies.

- **(**123) 456 7899
- Los Angeles
- www.qwikresume.com

SKILLS

Print Production Management

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Customer Service

Multitasking

Adaptability

Troubleshooting

Sales Techniques

INTERESTS

Scuba Diving

E-sports

🗪 Reading Fiction 💆 Puzzle Solving

STRENGTHS









LANGUAGES







English

Polish

Japanese

ACHIEVEMENTS



Achieved a 95% customer satisfaction rating by enhancing service delivery.