# **Robert Smith**

# Pro Shop Assistant

### **PERSONAL STATEMENT**

As a Pro Shop Assistant, responsible for Maintaining a professional and service-oriented environment in the tennis shop by utilizing excellent interpersonal and customer service skills, organizational skills, and the ability to multi-task in a fast-paced environment.

#### **WORK EXPERIENCE**

# **Pro Shop Assistant**

# ABC Corporation - June 2012 - August 2014

Responsibilities:

- Opened and closed the Pro Shop and performed all associated duties.
- Acted on behalf of the Manager and Director of Golf by administering existing policies and regulations.
- Responsible for interacting with patrons and providing excellent customer service.
- Used a computerized cash register to collect golf fees and make retail merchandise sales.
- Completed necessary registration paperwork.
- Determined orders of play and called players to the first tee making sure to stay on time.
- Answered the phone and made reservations.

#### **Pro Shop Assistant**

#### Delta Corporation - 2016 - 2018

Responsibilities:

- Assisted manager with coordination of golf tournaments, weddings, and managed two golf leagues.
- Coordinated tee times Prepared members golf equipment.
- Helped Sale and Coordinate golf tournaments.
- Performed Shipping and Receiving, and Ordering items and supplies.
- Supported of members and golfers Coordinated and assisted with golfing events
- Provided support to the superintendent on the grounds crew.
- Served as pro shop assistant and golf ranger and starter.

#### **Education**

Associates In Communications

#### **CONTACT DETAILS**

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

#### **SKILLS**

Inventory Management, Invoicing, Customer Relations, MS Office.

#### **LANGUAGES**

English (Native)
French (Professional)
Spanish (Professional)

## **INTERESTS**

Climbing Snowboarding Cooking Reading

#### **REFERENCES**

Reference – 1 (Company Name) Reference – 2 (Company Name)