

ROBERT SMITH

Product Quality Manager

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SUMMARY

Developing and implementing a standard testing process to include sample retention, cataloging, and results by lot numbers, Performing statistical analysis and 8D problem-solving methods for quality and production issues, conducting time samples.

CORE COMPETENCIES

Life Cycle Logistics And Quality Assurance Management/Auditing.

PROFESSIONAL EXPERIENCE

Product Quality Manager

ABC Corporation - January 1986 – August 1997

Key Deliverables:

- Managed major Army missile weapon systems Quality Assurance requirements to assure acceptable level of QA.
- Audited defense contractors production, testing, and schedule compliance for PATRIOT (Raytheon), STINGER (Boeing), TOW (Hughes), MLRS (Vought), DRAGON (MDAC), CHAPARRAL (FORD AEROSPACE) Weapon Systems.
- Performed in-depth technical process audits of manufacturing activities to evaluate QA/QC Programs, analyzed trends through investigation; served on Command Contract Award Board as QA Representative.
- Advised contractor, PCO, and depot personnel on matters requiring authoritative experience.
- Evaluated Depot Quality Certification Program for Rebuild or Refurbishment projects.
- Assured DMWR, Military Specification, or TM compliance for troop-issue hardware.
- Approved Army/FMS Materiel Releases when production met acceptable quality levels.

Product Quality Manager

Delta Corporation - 1983 – 1986

Key Deliverables:

- Managed supply chain coordinating quality engineering efforts for Sonicare flagship projects Investigated legacy product customer complaints and .
- Created, launched, and lead the Product Quality Technical Support group designed to facilitate Product Quality and regulatory filing improvements .
- Project management of priority initiatives.
- Management - Managed a team of nine local and remote Product Quality associates, specialists, and contractors Created and Launched the Product .
- Reporting to the Vice President of Operations, providing leadership to the organization through the following Created an Incoming Receiving .
- MARCONI MEDICAL SYSTEMS (Formerly Picker International), Cleveland, Ohio.

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- Supervised the successful completion of Integration and Regression Testing of new release of flagship enterprise legal matter management solution; .

EDUCATION

- MS