



AVA DAVIS

Product Quality Manager

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PROFESSIONAL SUMMARY

Dynamic Product Quality Manager with a decade of comprehensive experience in quality assurance across multiple manufacturing sectors. Adept at implementing and refining quality management systems, ensuring regulatory compliance, and utilizing data-driven strategies for process enhancement. Passionate about fostering collaboration and continuous improvement to drive product excellence and customer satisfaction.

WORK EXPERIENCE

Product Quality Manager

📅 Apr / 2018-Ongoing

Maple Leaf Consulting

📍 Toronto, ON

1. Facilitate root cause analysis for quality failures and implement preventive measures.
2. Manage customer feedback and complaints to enhance product quality and satisfaction.
3. Ensure compliance with industry standards such as ISO 9001 and other relevant certifications.
4. Prepare and present quality reports to senior management and stakeholders.
5. Implement corrective actions for non-conformance and track effectiveness.
6. Coordinate with suppliers to ensure quality standards are met in raw materials.
7. Develop and maintain quality documentation, including SOPs and work instructions.

Product Quality Manager

📅 Apr / 2015-Apr / 2018

Lakeside Apparel Co

📍 Chicago, IL

1. Ensured all online courses met rigorous quality standards through detailed evaluations and feedback.
2. Oversaw product quality at multiple processing facilities, emphasizing safety and compliance.
3. Conducted comprehensive validations for product design changes, enhancing product durability.
4. Managed international supplier relationships to ensure adherence to quality specifications.
5. Led training initiatives for quality assurance staff, improving operational efficiency.
6. Formulated testing guidelines that enhanced product reliability and consistency.

EDUCATION

Master of Science in Quality Management

📅 Apr / 2012 - Apr / 2015

University of Southern California

📍 Toronto, ON

Focused on advanced quality management techniques and systems.

SKILLS

Supplier Quality Management



Quality Auditing



Data Analysis For Quality



Process Improvement



Cross-functional Collaboration



Statistical Analysis



INTERESTS

🎮 Gaming

👜 Fashion

🎬 Film

💻 Technology

STRENGTHS

⚖️ Fairness

↔️ Flexibility

➔ Forward-thinking

❤️ Gratitude

LANGUAGES



English



French



Spanish

ACHIEVEMENTS

- ★ Achieved a 14% reduction in product defects by implementing a comprehensive quality control strategy.
- ★ Successfully led a cross-functional team to obtain ISO 9001 certification, significantly boosting operational credibility.
- ★ Created and implemented targeted training programs, resulting in improved team performance and enhanced product quality.