

## Product Quality Manager

# ROBERT SMITH

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## Objective

As a Product Quality Manager, responsible for Reporting findings to Defense Contract Management Command officials; recommending corrective actions of non-compliance IAW MIL-Q, MIL-I, or ISO 9000 to assure high-quality levels of weaponry, monitored corrections.

## Skills

Monitoring Skills, Supervising Skills.

## Work Experience

### Product Quality Manager

**ABC Corporation** - March 2015 – May 2016

- Managed product quality to insure production is in accordance to customers specifications.
- Ensured that quality practices and procedures are being met at the plant and customer level.
- Interacted with other plant management and executive level management to assure quality of product.
- Audited production processes and equipment to assure quality procedures are not being compromised.
- Led manager in maintaining site TS 16949 certification.
- Supported continuous improvement and support departmental decision making efforts.
- Managed organizations measurements on cost of quality metrics.

### Product Quality Manager

**Delta Corporation** - 2010 – 2015

- Utilized extensive knowledge of the Quality Assurance (QA) principles, concepts, and methodology to ensure quality was incorporated in the production and development of Military mortar ammunition for the warfighter.
- Planned and facilitated Post Award conferences for new contracts.
- Coordinated and maintained working relationships with engineers, scientists, technical personnel, procurement specialists, and contractor representatives to ensure technical requirements were being implemented.
- Reviewed engineering change proposals and gave approval or disapproval.
- Visited multiple contractor locations to gain a greater understanding of every component of the end item.
- Led, planned, participated, and prepared reports for ISO 9000 Quality Management System Audits at both contractor and supplier locations.
- Conducted internal audits within my organization.

## Education

Diploma