

ROBERT SMITH

Product Quality Manager

info@qwikresume.com | <https://Qwikresume.com>

Advanced a (90) employee company to high-tech manufacturing, compliance with Government regulations, and meeting customer requirements, Hiring, supervising, training, directing, and reviewing Manufacturing Engineers and Inspectors, Proposing yearly manufacturing equipment budgets, Evaluating, proposing, purchasing, and installing equipment.

MARCH 2016 - NOVEMBER 2016

PRODUCT QUALITY MANAGER - ABC CORPORATION

- Supervised, trained, directed and reviewed Inspectors.
- Provided technical support to the departments and MRB review.
- Communicated with customers, vendors and contractors to resolve quality problems.
- Analyzed reject data for trends and recommended improvements.
- Organized RMA data and made improvements.
- Authored procedures and work instructions.
- Assisted with obtaining and maintaining ISO90012008 Certification.

2015 - 2016

PRODUCT QUALITY MANAGER - DELTA CORPORATION

- Managed supply chain coordinating quality engineering efforts for Sonicare flagship projects Investigated legacy product customer complaints and .
- Created, launched, and lead the Product Quality Technical Support group designed to facilitate Product Quality and regulatory filing improvements .
- Project management of priority initiatives.
- Management - Managed a team of nine local and remote Product Quality associates, specialists, and contractors Created and Launched the Product .
- Reporting to the Vice President of Operations, providing leadership to the organization through the following Created an Incoming Receiving .
- MARCONI MEDICAL SYSTEMS (Formerly Picker International), Cleveland, Ohio.
- Supervised the successful completion of Integration and Regression Testing of new release of flagship enterprise legal matter management solution; .

EDUCATION

BA

SKILLS

Organizational Skills, Installation Skills.