

Robert Smith

Product Quality Manager

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SUMMARY

High-caliber, results-oriented business professional with a successful track record of achievement that has been accomplished with more than 15 years of project management and customer experience in diverse corporate environments, Experienced with the complete project management lifecycle, quality implementation processes and possess exceptional ability to manage multiple, time-critical tasks with a varying range of complexity.

SKILLS

Managing Skills, Quality Manager.

WORK EXPERIENCE

Product Quality Manager

ABC Corporation - 2016 - 2016

- Managed day-to-day progress and scheduling of manufacturers to ensure key milestones and timelines achieved and enforced established production quality standards.
- Performed quality review and implemented guidelines ahead of manufacturing new products.
- Lead and developed a FTP site to allow faster delivery of packaging artwork to Asia offices significantly reducing turn around time by 2 3 days and saving over \$4K/month on shipping costs.
- Defined and established quality TQM/LAR test parameters in accordance with key test standards.
- Built a central database for all product quality and manufacturing procedures used by contract manufacturers, internal sales and marketing groups and partner quality assurance teams in Asia.
- Enhanced quality control special inspection protocols that reduced production defect rates over 10%.
- Performed onsite quality inspection and audits at factories sites in China to ensure compliance.

Product Quality Manager

Delta Corporation - 2015 - 2016

- Utilized extensive knowledge of the Quality Assurance (QA) principles, concepts, and methodology to ensure quality was incorporated in the production and development of Military mortar ammunition for the warfighter.
- Planned and facilitated Post Award conferences for new contracts.
- Coordinated and maintained working relationships with engineers, scientists, technical personnel, procurement specialists, and contractor representatives to ensure technical requirements were being implemented.
- Reviewed engineering change proposals and gave approval or disapproval.
- Visited multiple contractor locations to gain a greater understanding of every component of the end item.
- Led, planned, participated, and prepared reports for ISO 9000 Quality Management System Audits at both contractor and supplier locations.
- Conducted internal audits within my organization.

EDUCATION

BA