

# JAMES CLARK

## **Proof Operator**

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#### PROFESSIONAL SUMMARY

Results-oriented Proof Operator with 2 years of experience in ensuring precise data entry and transaction accuracy. Skilled in identifying discrepancies and implementing effective solutions, I thrive in high-volume environments. Committed to continuous improvement and operational excellence, I aim to enhance data integrity and support organizational goals.

#### WORK EXPERIENCE

### **Proof Operator**

Mar/2024-Ongoing

#### Seaside Innovations

- 耳 Santa Monica, CA
- 1. Collaborated with cross-functional teams to ensure data integrity and accuracy across multiple platforms.
- 2. Processed and verified financial transactions, maintaining a high standard of quality control.
- 3. Identified and rectified discrepancies in customer accounts, enhancing overall satisfaction.
- 4. Developed and implemented efficient procedures to optimize transaction processing.
- 5. Trained new employees on best practices for data entry and fraud prevention.
- 6. Analyzed transaction data to identify trends and recommend improvements.
- 7. Maintained compliance with industry regulations and internal policies.

## **Proof Operator**

Mar / 2023-Mar / 2024

## Cactus Creek Solutions

- **耳** Phoenix, AZ
- 1. Encoded data from checks and deposits with a focus on accuracy and efficiency.
- 2. Investigated and resolved unbalanced deposits through diligent research.
- 3. Handled customer inquiries regarding account activity, providing timely resolutions.
- 4. Entered detailed information for checking, savings, and loan accounts into the database.
- 5. Managed incoming customer calls, offering effective solutions
- 6. Processed mail-in deposits, ensuring timely and accurate posting.

#### **EDUCATION**

## Associate of Applied Science in Accounting

Mar/ 2022

Central Community College

**耳** Denver, CO

Mar /

2023

Focused on financial principles, data management, and accounting software.

## **SKILLS**

Data Entry Proficiency

Numerical Accuracy

Feedback Implementation

Research Skills

**Technical Writing** 

Project Management

#### **INTERESTS**

🚥 Gamina

🖴 Fashion

Film

Technology

#### **STRENGTHS**

44 Fairness



Forward-thinking



#### LANGUAGES







English

Spanish

Arabic

#### ACHIEVEMENTS

- 1 Implemented a streamlined workflow that improved processing speed by 30%.
- > Developed training materials that enhanced team efficiency and onboarding.
- Successfully resolved over 500 customer inquiries related to transaction discrepancies.