



# SOPHIA BROWN

Software QA Analyst

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## PROFESSIONAL SUMMARY

Over 7 years of experience in Quality Assurance, Quality Control, Design, Development and Analysis of software applications. Strong experience in Client/Server Application Testing & Web Application Testing. Extensive experience in quality assurance using Manual Testing.

## WORK EXPERIENCE

### Software QA Analyst

📅 Jun / 2021-Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Created the environment for automation testing and designing the strategy for complete test coverage.
2. Developed automation scripts in quick test professional (qtp) to automate smoke and regression testing.
3. Identified with any project, bugs were entered in the project bug reporting system and a decision was made to determine whether the project should proceed to production deployment.
4. Managed the testing process, schedule batch tests, log and track defects using a quality center.
5. Co-coordinated with system analysts, development & test teams to review test plans, test cases, and requirement standards & resolve issues including user acceptance testing.
6. Developed and executed various vb scripts, loading and unloading GUI map files, created GUI checkpoints, database checkpoints, implementing data-driven test and synchronizations and automated web application using a quicktest pro.
7. Optimized qtp scripts for regression testing of the application with various data sources and data types.

### Software Test Engineer

📅 Jun / 2018-Jun / 2021

Cactus Creek Solutions

📍 Phoenix, AZ

1. Involved in preparing test plans and prepared the test cases and test scripts.
2. Used quality center for error (defects) reporting and communicating between developers, product support and test team members.
3. Extensively used qtp for creating automated scripts for gui, functional and regression test of aut.
4. Identified the performance requirements and created the load and stress test environment using performance center.

## EDUCATION

### Bachelor of Science in Computer Science

📅 Jun / 2015 - Jun / 2018

State University

📍 Chicago, IL

Focused on software development methodologies and quality assurance practices.

## SKILLS

Microsoft Office



Soap UI



REST Client



ETL Testing



JIRA



## INTERESTS

🎮 Gaming

👜 Fashion

🎬 Film

💻 Technology

## STRENGTHS



Fairness



Flexibility

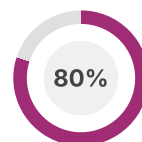


Forward-thinking

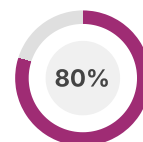


Gratitude

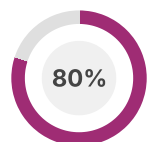
## LANGUAGES



English



Italian



Japanese

## ACHIEVEMENTS

- ★ Reduced defect leakage by 30% through rigorous testing protocols.
- ★ Successfully automated 80% of regression tests, improving efficiency.
- ★ Collaborated with cross-functional teams to identify and resolve critical software defects, enhancing product quality and user satisfaction.