



# CHARLOTTE HARRIS

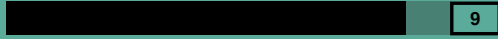
## QA Analyst III

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles

🌐 www.qwikresume.com

### SKILLS

HP ALM



UFT



Java



Javascript



VBScript



### INTERESTS

★ Surfing

🥋 Martial Arts

👥 Community Service

📝 Blogging

### STRENGTHS

⌚ Patience

🏔️ Perseverance

📅 Planning

⚙️ Positivity

### LANGUAGES



English



French



Dutch

### ACHIEVEMENTS

★ Reduced defect leakage by 30% through enhanced testing strategies and automation.

★ Successfully executed over 500 test cases, achieving a 95% pass rate in user acceptance testing.

★ Streamlined testing processes, improving efficiency by 25% while maintaining high quality.

### PROFESSIONAL SUMMARY

Take up a challenging assignment in Quality Assurance Testing that provides me with an opportunity to enhance my software testing skills and allows me to apply my analytical, documentation and testing expertise for the organization in the most efficient manner.

### WORK EXPERIENCE

#### QA Analyst III

📅 Jun / 2019–Ongoing

Seaside Innovations

📍 Santa Monica, CA

1. Generated the test execution report in mercury quality center to be reviewed by the qa manager and development team used quality center to record documenting information useful in debugging process, evaluating test data.
2. Created and executed scripts in quality center for functionality testing documented and reported defects within established process and tracking systems using quality center.
3. Involved in performing shakeout and smoke testing of various builds in the test and uat environments.
4. Executed test cases to perform user acceptance testing conducted regression testing, retesting on each new build.
5. Integrated the data from different databases as per the business logic and provided to end users.
6. Participated in grouping the regression test cases into automatable test scenarios based on the business flow of the application.
7. Integrating the qtp scripts with hp quality center and executing the same from test lab from quality center.

#### Test Engineer

📅 Jun / 2015–Jun / 2019

Summit Peak Industries

📍 Denver, CO

1. Generated rtm (requirements traceability matrix) mapping unit test cases and business requirements.
2. Designed and developed a test strategy to translate frequently changing requirements from upstream and downstream teams to develop etl routines.
3. Wrote shell scripts/ wrappers for the execution of processes and actively involved in implementation and migration.
4. Developed a system test strategy for an frm10 application covering outlines, load and data rules, calc scripts, uda's and functions using cell to cell compare between all possible multidimensional intersections.

### EDUCATION

#### Bachelor of Science in Computer Science

📅 Jun / 2012 – Jun / 2015

University of California

📍 Phoenix, AZ

Focused on software development practices and quality assurance methodologies.