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PROFESSIONAL SUMMARY

Accomplished Software QA Lead with 7 years of experience driving quality assurance initiatives across diverse sectors. Proven track record in leading testing teams to enhance software reliability and compliance with industry standards. Passionate about implementing strategic testing methodologies and fostering a culture of excellence to achieve superior software delivery.

WORK EXPERIENCE

Software QA Lead

Seaside Innovations

May / 2020-Ongoing 📮 Santa Monica, CA

- 1. Directed QA efforts for a high-impact eCommerce application, enhancing user experience and functionality.
- 2. Trained and mentored onshore and offshore testing teams in modern QA methodologies and tools.
- 3. Managed bug tracking and reporting processes using Team Foundation Server, ensuring swift resolution of issues.
- 4. Authored detailed Test Cases and Test Plans aligned with business requirements and functional specifications.
- 5. Oversaw testing for the Remote Deposit feature, conducting both software and hardware evaluations.
- 6. Developed and executed automation scripts using HP Test Suite and LoadRunner for efficient regression testing.
- 7. Analyzed application performance through daily script execution and maintained comprehensive performance reports.

QA Lead

May / 2018-May / 2020

耳 Denver, CO

Summit Peak Industries

- 1. Utilized tools like Windows NT Servers and SQL Server 2000 to maintain test environments.
- 2. Designed and maintained test plans and test cases to ensure comprehensive project coverage.
- 3. Logged and tracked defects in Microsoft's RAID database, facilitating effective issue management.
- 4. Generated bug statistics and reports for project stakeholders, enhancing transparency.
- 5. Led a small team of testers, fostering a collaborative environment for continuous learning.

EDUCATION

Bachelor of Science in Computer Science

May / 2016-May / 2018

University of California

♣ Phoenix, AZ

Focused on software development and testing methodologies, gaining insights into quality assurance practices.

SKILLS

Operating Systems: Unix, Windows



Web Testing



INTERESTS

▼ Woodworking

🔧 Star Gazing

★ Theatre

Architecture

STRENGTHS

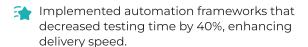


LANGUAGES



ACHIEVEMENTS

Led a QA team to reduce software defects by 30% through improved testing strategies.



Developed comprehensive test plans that improved test coverage by 25%, ensuring higher product quality.