



# JAMES CLARK

## Business Analyst and QA Manager

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📍 Los Angeles

🌐 www.qwikresume.com

### PROFESSIONAL SUMMARY

Accomplished Business Analyst and QA Manager with 7 years of experience in enhancing quality assurance frameworks and driving process improvements. Expert in aligning business requirements with quality standards to elevate product integrity. Proven track record in leading cross-functional teams and implementing innovative strategies that foster continuous improvement and achieve operational excellence.

### WORK EXPERIENCE

#### Business Analyst and QA Manager

📅 Apr / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Ensure product quality by implementing robust QA processes aligned with business requirements.
2. Develop and execute strategic test plans while managing resources effectively.
3. Supervise and mentor QA team members to enhance their skills and performance.
4. Collaborate with Project Managers to establish realistic project timelines and resource allocation.
5. Standardize quality assurance practices across multiple projects to ensure consistency.
6. Analyze integration needs and implement test tagging strategies for optimized testing.
7. Oversee recruitment, training, and development of QA personnel to build a high-performing team.

#### QA Manager

📅 Apr / 2018-Apr / 2020

Silver Lake Enterprises

📍 Seattle, WA

1. Employer: Athreya Inc.
2. Description: A leading insurance firm providing diverse financial services.
3. Managed QA initiatives across multiple projects, ensuring timely delivery and adherence to quality standards.
4. Analyzed workflow processes to identify areas for improvement and efficiency gains.
5. Coordinated with release management to prepare and communicate release schedules.
6. Conducted regular strategy meetings with project stakeholders to address challenges and devise mitigation plans.

### EDUCATION

#### Bachelor of Science in Information Technology

📅 Apr / 2016 - Apr / 2018

State University

📍 Phoenix, AZ

Focused on software development and quality assurance principles.

### SKILLS

Requirements Estimation



Quality Assurance Management



Business Process Analysis



Quality Metrics Development



Cucumber



Data Analysis Techniques



### INTERESTS

🌿 Gardening

✍ Writing

🎣 Fishing

🧳 Traveling

### STRENGTHS

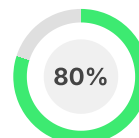
⚖ Fairness

★ Motivation

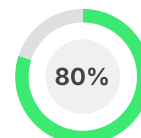
✅ Accountability

✅ Integrity

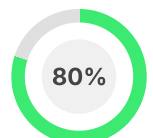
### LANGUAGES



English



Spanish



German

### ACHIEVEMENTS

🌟 Led a cross-functional team to streamline testing processes, reducing test cycle times by 20%.

🌟 Developed and executed training programs for QA staff, improving team productivity and alignment with best practices.