ROBERT SMITH

Associate Quality Assurance Analyst

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Associate Quality Assurance Analyst with 6+ years of hands-on experience in Manual and Automation Software Testing. 2+ years of Automation Experience on Selenium by using Java (OOPS). Implemented Page Objects Model, Data Driven, Hybrid automation frameworks using Selenium WebDriver, JAVA and TestNG. Spent a significant amount of time working on Amdocs Enabler Billing System and have deep understanding and experience of the various Order Workflow related business domain knowledge as well as Business Support Systems (BSS).

CORE COMPETENCIES

HP ALM, JIRA, TOAD, Web-tex, I-Track, Microsoft Office, TFS, Splunk, SOAP UI, GIT, AMC, DB-extract, Tiger-Tool, DPI, Selenium, TestNG, JAVA), GIT, XML

PROFESSIONAL EXPERIENCE

Associate Quality Assurance Analyst

ABC Corporation - October 2015 – Present

Key Deliverables:

- Working with tables, mapping and data scrubs team to validate the DPI billing system configuration.
- Responsible for writing a test plan, testing cases, and executing test cases and also using test cases to execute and track the defects using HP ALM.
- Entering defects and reviewing with the test team before sending out to developers/mapping team and also attending daily defect status calls to track all the existing and new defects.
- Conducting regression testing after the defects fixed and also testing surrounding areas of fixed defect.
- Analyzing the existing system to create test cases for business simplification process enhancements and for regression testing.
- Responsible for to test conversion existing subscriber services, bundles, packages, rates, promotions, discounts, rewards, taxes, and statement presentation after billing cycle run complete and also day 1 services, bundles, packages, promotions, discounts, rewards.
- Resolving test issues and maintained subscriber information management, address maintenance validation, order management, product management (promotions, discounts, and rewards) and services & equipment maintenance, taxes maintenance by product category by geo codes and tax districts.

Quality Assurance Analyst

ABC Corporation - July 2013 – September 2015

Key Deliverables:

- Estimated the automation testing requirements and automation plan with time schedules.

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- A key player in contributing towards test strategy for the release and focusing on reducing defect seepage to production.
- Responsible for keeping track of hardware and software requirements for the test environment.
- Created a test repository and introduced the concept of raising individual clarifications directly with the developers for the convenience of the testing team using a tool issue log manager and updating themselves on a daily basis with the clarifications given.
- Responsible for reviewing, modifying and sending the status report consisting of the bug reports, defect logs, effort estimates and the other deliverables along with the summary of the entire work done on a weekly basis to the pm analyzing, reproducing and reporting the bugs online and keeping a track of them.
- Worked with all the stakeholders (technical architects, solution designers, interfacing team owners, and business) to analyze requirements and change requests.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

- Bachelor Of Engineering in Electronics - 2012 (Sri Venkateswara College Of Engineering And Technology)Bachelor in Arts - (Hemchandracharya North Gujarat University, M.N. College Visnagar)Nursing - 1989(Southern Technical College)

2259 Oak Street, Old Forge, New York, 13420
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