



JACKSON TURNER

Senior Associate, Quality Assurance

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📍 Los Angeles

🌐 www.qwikresume.com

💡 SKILLS

Quality Management Systems



Quality Standards



Root Cause Analysis



Test Planning



Test Case Design



Bug Tracking



🚀 INTERESTS

🔧 DIY Projects ✂️ Crafting

🧘 Meditation 🏛️ History

👊 STRENGTHS

🌿 Humility 💡 Innovation

👁️ Insightfulness ✅ Integrity

🗣️ LANGUAGES



English



Polish



French

🌟 ACHIEVEMENTS

🌟 Successfully reduced audit discrepancies by 90% through the implementation of new compliance protocols.

🌟 Developed comprehensive training programs that enhanced staff understanding of quality standards, leading to a 30% increase in compliance rates.

👤 PROFESSIONAL SUMMARY

Accomplished Quality Assurance professional with over a decade of experience in driving quality initiatives in regulated environments. Adept at implementing robust QA processes, conducting audits, and enhancing compliance standards. Proven ability to lead teams and collaborate cross-functionally to achieve operational excellence while ensuring product integrity.

💼 WORK EXPERIENCE

Senior Associate, Quality Assurance

📅 Apr / 2018-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Ensured compliance with regulatory standards and quality metrics across all service delivery processes.
2. Reduced audit error rate to 1%, significantly enhancing trust with oversight bodies.
3. Coached clinicians, resulting in improved compliance and quality of service delivery.
4. Leveraged technology to replace manual audit processes, increasing efficiency.
5. Achieved a 50% reduction in staff time spent on audits while exceeding departmental expectations.
6. Developed policies ensuring adherence to HIPAA and other regulatory requirements.
7. Designed training modules for staff development, fostering a culture of quality assurance.

Quality Assurance Associate

📅 Apr / 2015-Apr / 2018

Crescent Moon Design

📍 Portland, OR

1. Conducted comprehensive audits of quality processes and documentation to ensure compliance.
2. Collaborated with cross-functional teams to enhance quality initiatives and project outcomes.
3. Developed corrective action plans addressing compliance issues identified during audits.
4. Monitored quality metrics, identifying trends and areas for improvement.
5. Facilitated internal training sessions on quality standards and best practices.
6. Actively participated in quality improvement projects to streamline operations.

🎓 EDUCATION

Bachelor of Science in Biology

📅 Apr / 2012-Apr / 2015

University of California

📍 Seattle, WA

Focused on biological sciences with coursework in quality control and regulatory compliance.