

# ROBERT SMITH

## Quality Assurance Engineer/Consultant

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15+ years of experience in IT Industry in application Testing and system Analysis. 11+ years working as QA Engineer at Delta Dental Insurance with hands-on experience in testing of claim processing in Client-server, Wireless, Web based, E-commerce, and Multimedia applications. Extensive experience in all phases of SDLC including problem definition, resource management, risk management, and process management in both Waterfall and Agile models.

### **JUNE 2004 - OCTOBER 2015**

#### **QUALITY ASSURANCE ENGINEER/CONSULTANT - ABC CORPORATION**

- Developed test strategy and configuration reporting matrixes to support testing and quality assurance of up to five B2B products simultaneously.
- Created user manuals for UAT testers for various projects based on business and functional requirements provided by clients.
- Created data sets and populated test database with data records necessary to assure 100% coverage of test cases using SQL queries.
- Provided on-site training for XUMA clients Administered NetResults problem tracking system and summarized test results for each project phase.
- Participated in design and walkthrough sessions, lead weekly status meetings, provided project assignments and scheduler adjustments.
- Performed testing of client-server Inventory and Accounting systems of wholesale business.
- Analyzed product requirements and specifications to create test plans and test cases for acceptance, functionality, and system testing.

### **2000 - 2004**

#### **QUALITY ASSURANCE ENGINEER - ABC CORPORATION**

- Worked with the Display Ads team at Amazon to test custom and standard ad placements for IMDB and Amazon.com sites.
- Designed and implemented a structured test environment where none had existed previously.
- Worked closely with stake holders to develop processes and methodologies to bring a consistent high level of quality to all display ads products.
- Test automation - Authored an implemented a suite of 1200+ manual test cases for both custom and standard ad placements including test plans and all related documentation.
- Developed automation strategy for a suite of 600+ regression test cases that were then automated in Selenium.
- Improved overall quality of releases by taking team from more than 5 production issues a month to less than 1 per month.

- Developed and implemented detailed metrics for reporting test progress and status to stakeholders..

## **EDUCATION**

BS in Technology of Production - (Minsk State Technological University)

## **SKILLS**

Computer Skills, Quality Assurance, Data Analysis, Testing, Training, Healthcare.