Quality Assurance Lead

ROBERT SMITH

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Objective

Certified professional with 20 years of progressively increasing responsibilities in the areas of program and project management, Quality Assurance, Automation Management systems and software engineering, senior-level advisory and mentoring positions.

Skills

Management, Quality Assurance, Customer Service, Inventory Management.

Work Experience

Quality Assurance Lead

ABC Corporation - October 2007 – March 2011

- Responsible for managing the testing team to oversee all phases of the testing which include system test, regression, manual, automation, performance and user acceptance testing.
- Duties include Implement and utilize a test management tool (Quality center) for test case creation, execution, maintenance and reporting needs.
- Manage and drive software quality across all of BAAS applications utilizing the latest automation tools, techniques, and best practices.
- Guided and hands-on knowledge with Mercurys testing tools LoadRunner, WinRunner, QTP and TestDirector Create user acceptance test plans and other testing artifacts as needed for the project and conduct User acceptance testing with the clients.
- Manage testing resources (Manual, regression and performance testers) to ensure test scenarios and test scripts are properly written and accurately tested using the approved business requirements.
- Ensure user issues and bugs are tested to closure and new bugs created in the defect tracking tool (IPM).
- Mentor and provide training when needed to the testing resources Ensure test scripts are properly traced back to the requirements using a requirements traceability metrics (RTM).

Quality Assurance Lead

ABC Corporation - 2003 – 2007

- Lead the test engineering team with responsibility for planning, design and development of all testing needed for software products and for the systems developed.
- Responsible for integration, functional and systems testing, which specifies the scope of technical approach and their schedule.
- Participate as a member of the development team throughout the development and test life cycle.
- Provides direction to globally distributed test engineering resources assigned to test development and execution activities on his/her programs.
- Schedule, plan and execute all phases of testing through system test and UAT readiness.
- Responsible for the development and delivery of software quality metrics relating to assigned projects.
- Ensure the timely delivery of different testing milestones..

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Education

Bachelor's in Computer Science Engineering - (University of Mysore - Mysore, Karnataka)

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