



EVELYN WHITE

Quality Assurance Manager

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PROFESSIONAL SUMMARY

Quality Assurance Manager with 7 years of extensive experience in quality systems development and process optimization. Adept at ensuring compliance with industry standards and leading teams towards operational excellence. Passionate about continuous improvement and enhancing product quality to drive customer satisfaction.

WORK EXPERIENCE

Quality Assurance Manager
Maple Leaf Consulting Apr / 2021-Ongoing
Toronto, ON

- 1. Monitored compliance with quality standards and reported defects promptly.
- 2. Implemented corrective actions for non-conformities and ensured adherence to specifications.
- 3. Analyzed production data to identify trends and areas for improvement.
- 4. Coordinated with cross-functional teams to resolve quality issues efficiently.
- 5. Prepared detailed reports summarizing inspection results and product quality metrics.
- 6. Conducted training sessions for staff on quality assurance processes and standards.
- 7. Maintained comprehensive documentation of quality assurance activities and audit findings.

Quality Assurance Manager
Silver Lake Enterprises Apr / 2018-Apr / 2021
Seattle, WA

- 1. Led quality audits, ensuring compliance with company policies and industry regulations.
- 2. Fostered a culture of quality and accountability among staff through training and mentorship.
- 3. Collaborated with suppliers and stakeholders to address quality concerns and implement solutions.
- 4. Developed and maintained quality assurance policies and procedures.
- 5. Utilized statistical methods to monitor quality control processes and make data-driven decisions.
- 6. Implemented employee engagement initiatives to enhance retention and morale.

EDUCATION

Bachelor of Science in Quality Assurance
University of Quality Management Apr / 2015 - Apr / 2018
Phoenix, AZ

Focused on quality management principles, statistical process control, and compliance methodologies.

SKILLS

Proficient In Microsoft Office Suite

Compliance Testing

User Acceptance Testing

Test Environment Setup

Version Control

Ci/cd Practices

INTERESTS

Gaming Fashion

Film Technology

STRENGTHS

Fairness Flexibility

Forward-thinking Gratitude

LANGUAGES

English Italian Arabic

ACHIEVEMENTS

- Implemented a new quality management system that reduced defects by 30%.
- Achieved 100% compliance during external quality audits over three consecutive years.
- Led a cross-functional team to enhance product quality, resulting in a 25% increase in customer satisfaction scores.