

# EMMA JOHNSON

## Quality Control Operator

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### PROFESSIONAL SUMMARY

Detail-oriented Quality Control Operator with 7 years of experience in ensuring product quality and compliance. Proven track record in inspection, testing, and process improvement to meet stringent quality standards.

### WORK EXPERIENCE

#### Quality Control Operator

Quantum Solutions LLC

📅 Jan / 2020-Ongoing

📍 Phoenix, AZ

1. Conducted thorough quality inspections on plastic injection molded products using advanced measurement tools.
2. Ensured compliance with customer specifications and quality standards, enhancing customer satisfaction.
3. Developed and maintained work instructions, labels, and Certificates of Analysis (COAs) for quality documentation.
4. Investigated non-conforming products and resolved quality issues through effective complaint processing.
5. Performed regular calibration of testing equipment to ensure accuracy and reliability.
6. Managed routine inventory of lab chemicals and supplies, optimizing resource availability.
7. Maintained and updated the inventory database, ensuring accurate tracking of materials.

#### Quality Control Operator

Silver Lake Enterprises

📅 Jan / 2018-Jan / 2020

📍 Seattle, WA

1. Assembled and tested products while adhering to Manufacturing Process Instructions for quality assurance.
2. Conducted sampling from production lines to ensure quality control standards were met.
3. Inspected and tested units pre-packaging to confirm compliance with quality requirements.
4. Collaborated with supervisors to troubleshoot equipment issues, maximizing production efficiency.
5. Monitored parts from injection molding presses, sampling every two hours to ensure consistent quality.
6. Recorded quality data daily, including batch and lot numbers, for traceability.
7. Assisted in the assembly of plastic medical devices, ensuring adherence to safety and quality standards.

### EDUCATION

#### Bachelor of Science in Quality Assurance

University of California

📅 Jan / 2016-Jan / 2018

📍 Santa Monica, CA

Focused on quality control processes, statistical methods, and regulatory compliance.

### SKILLS

Quality Inspection

Data Analysis

Calibration Techniques

Quality Assurance

### ACHIEVEMENTS

- ★ Reduced product defects by 30% through improved inspection processes.
- ★ Achieved 100% compliance in quality audits for three consecutive years.
- ★ Streamlined quality reporting processes, reducing turnaround time by 25%.