

# MIA TAYLOR Clinical Quality Improvement Nurse

☑ support@qwikresume.com

- (123) 456 7899
- Los Angeles
- www.qwikresume.com



# PROFESSIONAL SUMMARY

Accomplished Clinical Quality Improvement Nurse with a decade of expertise in enhancing healthcare delivery and optimizing patient outcomes. Adept at leveraging data analysis, developing quality improvement initiatives, and fostering interprofessional collaboration to ensure compliance with regulatory standards. Passionate about driving continuous quality improvement and advocating for patient-centered care.

# B WORK EXPERIENCE

### Clinical Quality Improvement Nurse

WidgetWorks Inc.

- Feb / 2018-OngoingDenver, CO
- 1. Utilizes evidence-based practices to improve clinical outcomes.
- 2. Monitors compliance with regulatory standards and guidelines.
- 3. Coordinated the quality of care complaint resolution process, effectively addressing and resolving patient concerns.
- 4. Promoted and implemented various quality improvement initiatives, enhancing overall care delivery.
- 5. Identified and addressed quality of care and service issues, ensuring adherence to HIPAA regulations in handling PHI.
- 6. Conducted ongoing medical record case reviews to ensure compliance with quality standards and regulations.
- 7. Managed health plan delegate maintenance regarding utilization management, ensuring NCQA standards are met.

### Quality Improvement Nurse

Lakeside Apparel Co

Feb / 2015-Feb / 2018Chicago, IL

- 1. Collaborated with medical staff to design and implement patient improvement measures, ensuring that quality standards are consistently met.
- 2. Participated in licensed staff meetings and management discussions, ensuring comprehensive communication regarding quality initiatives.
- 3. Monitored quality measures and Casper Reports, identifying trends and making actionable recommendations.
- 4. Performed retrospective chart reviews to identify core measures for surgical care improvement and infection prevention.
- 5. Engaged with healthcare teams to conduct root cause analyses on patient transfers to acute care facilities.
- 6. Reviewed nursing documentation and provided targeted recommendations to enhance documentation practices.

### ACHIEVEMENTS

Led a quality initiative that reduced patient readmission rates by 15% over one year.

Developed a comprehensive training program for clinical staff, resulting in a 20% improvement in compliance with quality metrics.

# EDUCATION

### Bachelor of Science in Nursing

#### State University

🛗 Feb / 2012-Feb / 2015

🖡 Portland, OR

Completed comprehensive nursing program focusing on patient care, clinical practice, and healthcare quality.