ROBERT SMITH

Quality Technician (Team Supervisor)

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SUMMARY

Quality Technician experienced and advocate in performing: diagnostics of electronic circuits and systems to obtain root cause. Methods used are determined by approved procedures and standards. Strong communicator and skilled in customer and technical staff interaction. Routinely trained and provided guidance to colleagues for the duration of projects. Seeking opportunity that will utilize my extensive working experience and my current skills with the opportunity of career advancement.

SKILLS

Proficient In Word, Excel, Outlook, PowerPoint, AutoCAD, And Inventor, Machine Operator, Quality Assurance, Quality Control, Training

WORK EXPERIENCE

Quality Technician (Team Supervisor)

ABC Corporation - April 2014 – Present

- Possessing a thorough understanding and working knowledge of processes, trade terminology, quality management, and control systems and techniques.
- Responsible for investigating, analyzing, containing, and correcting quality problems related to supplier and final customer products.
- Performing surface plate layouts using Prints/CATIA documents & various tools (height gages, calipers, gage pins, gage blocks & lmis) performing destructive testing (cut & etch, tension testing & can opener/peel testing, etc).
- Managing customer rejection, gage track, issues sort criteria and compile information on all non-conformance issues and issue quality alerts.
- Conducting daily station audit and weekly layered audit to ensure standard work instructions are followed and detect any process variance.
- Organizing and preparing fixture to be sent out for calibrations and repairs.
- Operating pulls testing equipment on the Instron whenever required by customer print specifications.

Quality Technician - Intern

ABC Corporation - February 2011 – April 2011

- Operated and monitored production lines to ensure efficiency.
- Removed or shifted materials and/or finished products to facilitate proper flow.
- Performed tests and used special equipment to ensure package and product quality.
- Operated all manufacturing equipment efficiently and safely.
- Cleaned equipment and area during and after shift.
- Maintained clean work area through good housekeeping practices.
- Followed process guidelines and expedite quality concerns to management.

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SCHOLASTICS

- Diploma - 2010 (Pontiac Central High School - Pontiac, MI)Business Management - April 2000(Wayne Community College)Business Administration - August 1998(Sawyer School Of Business)

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