

Robert Smith

Lead Ramp Agent

PERSONAL STATEMENT

Lead Ramp Agent with a broad background, including management, customer service, and general warehouse operations. Vast experience in all aspects of loading, unloading and transporting materials. Seeking a position that will enable me to use all the skills in the workforce that I've obtained over the years, also to continue to learn and progress in a company.

WORK EXPERIENCE

Lead Ramp Agent

ABC Corporation - 1998 - 2011

Responsibilities:

- Calculated load weights for different aircraft compartments, using charts and computers.
- Determined the quantity and orientation of cargo and computed the aircraft center of gravity.
- Checked cargo distributions and fuel amount to ensure that weight and balance specifications were met.
- Ensured the completion of all required aircraft forms, logs, and reports.
- Monitored the arrival, parking, refueling, loading, and departure of all aircraft.
- Loaded and offloaded cargo from trucks and aircraft with the use of conveyor belts, loaders, tugs, and forklifts.
- Provided cabin service upon landing which included cleaning the aircraft and replenishing the commissary.

Junior Ramp Agent

ABC Corporation - 1996 - 1997

Responsibilities:

- Performed wing walker duties to protect the aircraft wing from equipment in the path of pushback and maintains visual contact with the pushback driver to alert the driver of any danger.
- Lifted, loads/unloaded sorted and transferred passenger baggage, airmail, freight and company material in and out of aircraft bins, belt loader or baggage carts in a safe manner and within specific time constraints.
- Maintained safety and security of the ramp at all times and complies with safety procedures and station policies.
- Read and verified the city and flight number for every bag to ensure correct loading of customer bags.
- Communicated with Operations, Flight Crew personnel and other ground personnel concerning arrival/departure information in a professional manner.
- Drove/operated ramp equipment, including but not limited to bag tugs, belt loaders, aircraft tow tractors and water and lavatory servicing vehicles in a safe manner.
- This is Dummy Description data, Replace with job description relevant to your current role.

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CONTACT DETAILS

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SKILLS

Multi-tasker, Adaptable,
Strong Communication,
Safety Oriented, Results
Driven, Shipping And
Receiving, Ground And
Transportation, Able To
Lift And Carry 50+
Pounds

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

High School Diploma - 1987(Jonesboro Senior High School) Liberal
Arts - August 2005(KUTZTOWN UNIVERSITY)