



ETHAN MARTINEZ

Ramp Agent

PROFESSIONAL SUMMARY

Ten years of dedicated experience as a Ramp Agent, I ensure efficient aircraft ground operations while prioritizing safety and compliance. My expertise in baggage handling and cargo logistics, coupled with strong teamwork abilities, allows me to enhance operational workflows. I am passionate about contributing to an airline committed to excellence and superior service.

WORK EXPERIENCE

Ramp Agent/Load Captain

Jan / 2018-Ongoing

WidgetWorks Inc.

Denver, CO

1. Maintain safety and security on the ramp, ensuring compliance with all operational procedures.
2. Operate gate radio, coordinating effectively with flight operations and ground personnel.
3. Load and unload baggage, cargo, and mail, ensuring accurate assembly in baggage make-up areas.
4. Follow established procedures for baggage handling and tracking.
5. Utilize conveyor belts for efficient loading and unloading of luggage and cargo.
6. Conduct routine inspections of equipment to ensure proper functionality and safety.
7. Collaborate with team members to optimize operational efficiency during peak hours.

Ramp Agent Trainer

Jan / 2015-Jan / 2018

Crescent Moon Design

Portland, OR

1. Ensure adequate staffing coverage and optimize manpower utilization for effective operations.
2. Maintain a safe and consistent operation, adhering to company safety standards.
3. Control inventory and supplies, ensuring operational readiness at all times.
4. Prepare reports and correspondence to address customer concerns and operational discrepancies.
5. Transport loaded and empty carts during loading and unloading operations efficiently.

EDUCATION

Associate of Applied Science in Aviation Management

Jan / 2012 - Jan / 2015

Skyline College

Portland, OR

Focused on aviation operations, safety regulations, and logistics management.

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SKILLS

Forklift Operation And Safety



Time Management



Baggage Processing And Tracking



Pallet Jack Operation And Safety



Customer Service And Communication



INTERESTS

- Scuba Diving
- E-sports
- Reading Fiction
- Puzzle Solving

STRENGTHS

- Stewardship
- Teamwork
- Tenacity
- Vision

LANGUAGES



ACHIEVEMENTS

- Improved on-time baggage delivery by 25% through efficient loading strategies.
- Successfully trained 15 new hires on safety protocols and operational procedures.